Santa Cruz County Economic Vitality Strategy
Phase 1: Economic Trends Report
September 2013

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September 30, 2013

Ms. Kathy Previsich, Planning Director
Ms. Barbara Mason, Economic Development Coordinator
County of Santa Cruz Planning Department
701 Ocean Street, 4th Floor
Santa Cruz County, CA 95060

Dear Kathy and Barbara,

Enclosed please find the Phase 1: Trends Report for the Santa Cruz County Economic Vitality Strategy. Please note the analysis contained in this report was completed in March 2013 and reflects 2011 data, the most current information available at the time of analysis.

We have enjoyed working with you and all of the stakeholders on this project and look forward to formulating the Economic Vitality Strategy. Please let us know if you have any questions or comments.

Sincerely,

Janet Smith-Heimer, MBA

J. Smi-k

Managing Principal

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# **EXECUTIVE SUMMARY**

## OVERVIEW OF ECONOMIC VITALITY STRATEGY

The Santa Cruz County Economic Vitality Strategy is an initiative led by the County of Santa Cruz to strengthen the local economy throughout the County. The Economic Vitality Strategy will include a blueprint of goals, policies, and actions to promote job growth, expand workforce development, strengthen public revenues, and improve the quality of life for residents and businesses in Santa Cruz County. The Strategy will draw on the County's unique strengths, identify opportunities, and set forth strategies to provide programs, incentives, and improved locations to attract and retain jobs in a way that enhances economic vitality.

Although the Economic Vitality Strategy will focus on unincorporated portions of the County in terms of actions, it is structured to provide an overall framework for economic vitality for both incorporated and unincorporated areas of the County. This approach was taken to ensure that a single Strategy document reflects the work and initiatives of local communities in a coordinated framework.

The Economic Vitality Strategy process takes a phased approach, as follows:

- 1. Evaluate Economic Trends through data analysis and stakeholder focus groups
- 2. **Identify Economic Opportunities** for increased vitality
- 3. Incorporate Public Input through four at-large public meetings
- 4. Formulate the Strategic Plan including goals, strategies, and implementation actions

## **ECONOMIC TRENDS**

**Key Industries.** In 2011, the five largest industries in Santa Cruz County were Government (17.7 percent of total County jobs), Education & Health Care (14.5 percent), Retail Trade (12.3 percent), Leisure & Hospitality (12.0 percent), and Agriculture & Mining (9.4 percent). Jobs in these industries accounted for 66.0 percent of employment in the County in 2011.

**Recent Job Losses.** Between 2001 and 2011, Santa Cruz County experienced significant job losses of almost 11,000, a decline of 10.7 percent. While some of this drop was due to the national recession, during the same period, total employment in the State fell by just 2.8 percent, indicating that Santa Cruz was more severely affected. More recent quarterly data suggests some rebound in employment, as the number of jobs rose by 1.6 percent between Q3 2010 and Q3 2011.

**Growth Sectors.** Employment declines during the recession were somewhat offset by gains in Health Care & Education, Agriculture & Mining, Wholesale Trade, and Other Services between 2001 and 2011. In total, these sectors added 3,800 jobs, with Education & Health Care leading the way with 69 percent of all new jobs added. The County economy is expected to recover from the recession. Data from Moody's Analytics estimates future projected annual job growth will be 3.4 percent.

**Predominance of Small Business.** Most businesses in Santa Cruz County are small businesses with fewer than 10 employees; over 70 percent of businesses fit this description. Approximately one out

of four firms had 10 to 19 employees (23.8 percent), and only a small fraction (5.5 percent) of firms in the County were large firms with over 50 employees.

Low Ratio of Jobs to Working Residents. Santa Cruz County is "jobs poor," with fewer jobs compared to employed residents, which leads to a high level of out-commuting to more "job rich" areas. In 2011, more than 30,000 employed residents commuted to counties outside of Santa Cruz for work. This high level of out-commuting leads to congestion and longer commute times and impacts quality of life.

**Relatively High Unemployment.** Unemployment is relatively high in Santa Cruz County, registering 11.8 percent in February 2013, which was higher than the State (9.7 percent) and Santa Clara County (7.4 percent), but lower than Monterey County (13.4 percent). Unemployment is particularly acute in the City of Watsonville, at over 20%.

High Workforce Educational Achievement. For the most part, Santa Cruz County's residents are highly educated, older, and affluent, making the County's labor force attractive to employers. Over 38 percent of the County's residents hold a four year bachelor's degree or higher, achieving a high educational level relative to the state. This high degree of educational attainment will continue to be an important factor in retaining existing businesses and attracting employers to Santa Cruz County.

Relatively High Household Incomes. The high educational attainment levels translated into higher overall median incomes in the County and lower rates of poverty. In 2011, the median household income in Santa Cruz County was \$66,030, higher than Monterey County (\$59,737) and California (\$61,632), but lower than Santa Clara County (\$89,064). Countywide, 13 percent of residents lived in poverty, a lower rate than Monterey County (15.1 percent) or California (14.4 percent), but higher than Santa Clara County (9.2 percent).

Older Age Profile. Santa Cruz County's residents, with a median age of 36.9, tend to be somewhat older than Monterey County (32.9), Santa Clara County (36.2), and the State (35.2). The County had proportionately fewer children (21.1 percent of total population), and a fast growing segment between the ages of 55 to 64, which nearly doubled its share from 7.6 percent of the population 2000 to 13.7 percent in 2010. This suggests a growing population choosing to age in place and retire in Santa Cruz. These active seniors represent a potential strength in terms of "encore" careers, with talent and capital that could generate additional businesses and job creation.

Disparities in South County. Within the County, there is a wide disparity between South County and the other subregions. While the County's overall trends show relatively high educational attainment and high median household incomes, South County significantly diverges from the County. Over 44 percent of South County residents did not graduate from high school, and only 13 percent earned a bachelor's degree or higher. This translates into higher rates of population living in poverty, and more South County residents with occupations associated with lower wages.

#### **KEY SECTORS**

For this study, an index of the relative concentration of employment by industry sector was calculated (known as "location quotient"). This metric identifies those sectors with greater employment than the State of California, indicating competitive advantages of these sectors in Santa Cruz County and the need to support them with enhanced countywide and subregional economic vitality strategies in the next phase of this process.

The four sectors with these identified competitive advantages include Agriculture, Education, Retail Trade, and Leisure & Hospitality (including the arts). For each sector, the following summarizes both analytical and stakeholder input regarding strengths and challenges in the County.

# Agriculture: Strengths and Challenges

- This sector has a concentration more than 3 times that of the state, indicating its importance to County economic vitality and its competitive advantages.
- The total value of crops produced in Santa Cruz County has been increasing over time. In 2011, Santa Cruz County ranked 20<sup>th</sup> among all 58 counties in the state in terms of the gross value of crops produced.
- The County ranks 4<sup>th</sup> among all CA counties in the production of strawberries (9.2 percent of the state's total production value), 3<sup>rd</sup> in flowers and foliage, (9.0 percent), 2<sup>nd</sup> in raspberries (36.4 percent), and 3<sup>rd</sup> in apples (10.5 percent).
- Employment in berry production is strong and accounts for a significant portion of agriculture
  jobs in the County (from confidential data). Employment in this crop category has also been
  increasing over time.
- The County maintains a strong agricultural base with world-class businesses, including Driscoll's and Martinelli's. Wineries such as Ridge and Storr's are widely known.
- Santa Cruz County is home of many food industry leaders, such as Newman's Own Organics, the California Certified Organic Farmers (CCOF), SunOpta, Santa Cruz Nutritionals and others.
- The cottage food industry is emerging. In 2012, the state passed the California Homemade Food Act, which allows small purveyors of foods that do not require refrigeration temperatures, including homemade baked goods, jams, vinegars, dried pasta, etc. to sell products directly to consumers. Small businesses in the County have already begun to capitalize on this trend, and the number of cottage food operators in Santa Cruz County has grown steadily in recent months.
- According to some stakeholders, County agricultural regulations are perceived as too
  restrictive. For example, County code limits the days and hours of operations for wineries,
  which constrain direct sales to consumers. Wineries are also restricted in their ability to host
  special events, which is an important source of revenue. Other stakeholders mentioned
  restrictions on fencing, signage, farm stands, and bed & breakfast lodging on agricultural
  lands. As the farm-to-table and local food movements gain momentum, these restrictions
  should be reviewed and updated to best capture economic opportunities.
- Facilities to accommodate larger processing operations are not available in Santa Cruz
   County. Food processing facilities that used to operate in Watsonville have been re-purposed

or are no longer competitive. Stakeholders were concerned that when businesses expand, they will move to another county unless a suitable facility or site is identified.

# Education: Strengths and Challenges

- The Education sector plays a dual role in the economic vitality of Santa Cruz County. It is both a large employment sector, with over 11,300 jobs, and a key partner in workforce training and technology transfer initiatives throughout the County.
- UCSC can be a cornerstone in leading the County's economic engine. With scientific and technological research, the Human Genome project, advanced video game design, integrated teacher training, and undergraduate community service programs, the University offers untapped opportunities to enhance economic development efforts.
- Cabrillo College, with its strong record of improving educational attainment for high school graduates, and its specialized workforce training programs, is also an important partner in economic vitality initiatives for the County.
- Although both UCSC and Cabrillo College have partnered with local government throughout
  the County for specific initiatives, these institutions have not had a clear mechanism to
  partner with the County for broader economic strategies.
- The relatively low educational attainment rates in South County, identified as a key workforce issue for the County's economic vitality, need strong partnerships with both UCSC and Cabrillo College. The strength and quality of these two educational institutions, and success with model programs, calls for exploring opportunities to expand what works, and to create new partnerships at all levels of education throughout the County, including early childhood (pre-K) and adult education/job retraining.

# Retail Trade: Strengths and Challenges

- The Retail Trade sector shows some competitive advantages, but has suffered from
  economic downturn. Recent trends indicate recovery, although overall there can be more
  opportunities to capture sales within the County that are currently leaking.
- Santa Cruz enjoys a "brand" that is known worldwide, which is unusual for such a small area.
  This derives primarily through NHS and its "Santa Cruz Skateboards", but also through
  companies such as O'Neill, Santa Cruz Bicycles, Fox Racing Shox, and others. Better
  leveraging of these brands with economic vitality strategies would give Santa Cruz a
  competitive advantage for marketing, investment and attraction.
- The County and its cities should benefit more from the influx of tourists (see next section) for retail sales, especially in the restaurant and bar category.
- Sales for clothing, restaurants and bars, and general merchandise are all below their potential, suggesting the need for strategies to attract and develop additional stores.
- Several stakeholders expressed that the County is perceived as anti-growth, discouraging
  retail investment. While this is a complex subject, it should be noted that other "anti-growth"
  communities in Northern California do attract strong retailers; in general, retailers will
  operate where the business is strong and the demographics are well-understood.
- Some of the County's retail facilities are outdated, and are the focus of current planning initiatives. In general, retail facilities in unincorporated areas have not kept pace with

contemporary retailing concepts that have emerged in other parts of Northern California. These aspects of retail trade in Santa Cruz County can be the focus of expanded economic vitality strategies to encourage private sector investment and increase sales.

## Leisure & Hospitality: Strengths and Challenges

- Leisure & Hospitality includes all tourism, hotels, arts, recreation, and entertainment economic activity.
- This sector has competitive advantages, and although employment lost ground during the
  recession, recent employment figures from 2012 indicate the sector has recovered to prerecession 2007 levels. Although the Boardwalk reports record attendance and hotel
  occupancy trends show rising performance, year-round average levels of occupancy in the
  County do not achieve levels indicating optimum success.
- Santa Cruz County has numerous natural and built attractions, including scenery, good
  weather, numerous parks and beaches, quality golf courses, extensive active recreation
  opportunities, and a thriving arts culture. The Boardwalk attracts both day visitors from the
  Bay Area and overnight visitors, with visitation at a record high of three million per year.
- A key component of Santa Cruz tourism is its many festivals and sports events, including music, artist tours, mountain biking, road cycling, and road races and marathons. These are the focus of local promotional activities to increase tourism in off-peak periods.
- The rising farm-to-table movement, along with organic food production and local wine production, are all contributing to growing agri-tourism strength. This combines two of the County's key industry sectors, and should be encouraged.
- The off-peak and shoulder season decline in tourism impacts overall vitality and businesses, indicating the need for more strategies to offset it.
- Addition of conference facilities has the potential to attract off-season business travel;
   currently there is not a critical mass of sufficient capacity and quality to attract the meetings market to its potential.
- The quality of the hotel stock in Santa Cruz has not kept pace with improvements in other markets. Despite recent advances, this interplay between long-time owners accepting low annual occupancy rates due to off-season declines, while reaping the benefits of strong demand in peak season, results in lost opportunities to create a lodging destination image.
- Marketing and promotion of a wide array of tourism opportunities in Santa Cruz may offer expansion opportunities. The Convention and Visitor Council, which focuses mainly on increasing overnight and destination tourism in the County, recently launched a branding message of "Santa Cruz Let's Cruz." While the Council's work has provided an excellent foundation for expanding economic activity, some of the focus group participants active in the Leisure & Hospitality sector noted the need to further expand promotion and marketing initiatives to also emphasize day visitor opportunities, including arts and cultural events, along with links to increased fine dining opportunities. Thus, a broader and more comprehensive approach, based on discussions with a larger group of stakeholders, may further expand economic activity in this sector.

•	Some sector stakeholders reported that visitors came to Santa Cruz for one type of activity, and afterwards, don't know what else to do or where else to go. Many often asked for dining recommendations and other attractions.

#### **REAL ESTATE MARKETS**

**Office.** The Santa Cruz office market has been improving its performance as the economy rebounds. Although vacancy rates are still high in Santa Cruz City, and Scotts Valley has a long-term large empty facility, other communities are at levels considered indicators of a healthy market.

**Industrial.** Vacancy rates are relatively low throughout the County, especially in Watsonville, indicating opportunities for additional industrial and flex space development to accommodate needs, particularly for ag-related industries.

**Retail.** Vacancy rates indicate a relatively healthy real estate market for retail, although some centers are outdated, and property owners have lagged making investments.

**Housing.** Housing markets in the County are generally very healthy, with high for-sale prices that continue to accelerate rapidly. New permit activity shows that the County is not building sufficient multifamily units relative to the mix indicated statewide.

#### **LOCAL ECONOMIC DEVELOPMENT INITIATIVES**

There are several important local economic development initiatives underway, as summarized below:

City of Santa Cruz. Santa Cruz City's Economic Development Department is the successor agency to the former Redevelopment Agency, which dissolved in February 2012. With the loss of redevelopment, the City has reprioritized its initiatives to focus on the projects it can fund with fewer resources. The City is currently engaged in economic development activities including business retention and attraction, the Open Counter Project (online business portal), improving the existing hotel stock, tech transfer collaboration with UCSC, increased broadband deployment, and marketing the City.

City of Watsonville. Watsonville adopted its Economic Development Strategy in 2008 as part of its General Plan Update. The City's economic development goals are to create a vibrant community, a business environment that supports the retention of existing businesses, and the attraction of new business and entrepreneurs, and a workforce that can meet the needs of existing businesses. The Strategy also outlines actions to promote business retention and attraction, development of Manabe-Ow property, continued downtown revitalization, consideration of establishing Infrastructure Finance District (IFD), and education and workforce training.

**City of Capitola.** Capitola is currently in the process of updating its General Plan, which includes specific policies and programs to foster economic development. The City's economic development goals are designed to help support a vibrant community, while maintaining a business environment that supports the retention and expansion of existing businesses. The City's primary economic development activities are focused on reinforcing the 41st Avenue Corridor as the region's main retail destination, and at the same time, developing a vibrant historic beach village. To accomplish these efforts the City has entered into an agreement with the Capitola Mall owners to assist in the

relocation of the Transit Center, and partnered with the Village Business Improvement Association to enhance Village street and sidewalk maintenance.

City of Scotts Valley. Scotts Valley adopted an Economic Development Plan in 2007, and approved a Town Center Specific Plan in December 2008. The Economic Development Plan emphasizes creating a positive business environment and promotion of the City as such; encouraging business expansion, retention and attraction; undertaking other efforts to foster a healthy commercial sector that meets the needs of local shoppers; and assuring that the environment and public infrastructure support a viable business climate. A major economic development activity for Scotts Valley is to foster creation of a "town center", which would be a mixed-use node with commercial, civic and residential uses that becomes the heart of the city. Due to shift of some major businesses to Silicon Valley in recent years, there is a high office vacancy rate which the City also endeavors to address with business attraction efforts.

County of Santa Cruz. The County of Santa Cruz has historically not been pro-actively engaged in economic development efforts, partially in recognition that the incorporated cities in the County were generally considered more attractive areas for development in proximity to other job centers, housing areas, services and infrastructure. In recent years the County has placed a greater emphasis on economic vitality. An effort to create an economic development division within the County Redevelopment Agency in 2010/11 faltered when the State took actions to dissolve redevelopment agencies in 2011/12. However, in July 2012, the Planning Department was able to hire an Economic Development Coordinator to augment other efforts the Department was pursuing to improve the business land use/regulatory environment in support of economic vitality. Grants have been obtained to enable efforts to focus on the CEMEX re-use plan, and on various economic development opportunity sites within Live Oak, Soquel and Aptos. Consultants were hired to prepare this Economic Vitality Strategy. Work to modernize land use regulations, streamline permit processes and improve customer service is well underway, with some phases completed and others to come. Outreach to assist businesses and potential development projects is on-going, and collaborative partnerships throughout the region are making it known that the County is taking a new approach to economic vitality. The Board of Supervisors is expected to augment resources available for economic vitality activities within the County of Santa Cruz in the FY 2013/14 Budget. There is a great degree of potential in the unincorporated area that can be tapped in a manner that recognizes community and environmental values while increasing opportunities for jobs and housing.

Santa Cruz County Workforce Investment Board (WIB). The Santa Cruz County Workforce Investment Board (WIB) is a countywide agency which manages employment services funded by the federal Workforce Investment Act. Programs include training and deployment of the labor force, and retraining of unemployed workers to provide new skills.

The WIB also leads the formulation of the Santa Cruz County Comprehensive Economic Development Strategy (CEDS), as required by the federal government for the County to receive funding from the Economic Development Administration. The CEDS establishes six goals for the County, including promoting workforce development, ensuring regional prosperity, improving quality of life, upgrading

infrastructure, supporting the ongoing fiscal health of the County, and building collaborative partnerships. The CEDS also contains a prioritization list of public-private projects proposed for the unincorporated areas.

Central Coast Small Business Development Center (SBDC). Founded in 1985, the Central Coast SBDC at Cabrillo College is one of 1,200 SBDCs in the US. This organization contributes essential services to small business. In 2012, the SBDC reports providing free business counseling to 433 small businesses, resulting in 45 new businesses, 251 new jobs, 125 jobs retained and over \$9.1 million dollars in equity and debt capital obtained by Cabrillo College SBDC clients. The Central Coast SBDC is principally funded by the US Small Business Administration and receives local match funding from the City of Santa Cruz and the Workforce Investment Board.

Santa Cruz County Conference & Visitors Council (CVC). This non-profit organization promotes Santa Cruz County as a visitor, conference and film destination through marketing programs. The Council's priority is "attracting high-yield overnight business during the off-peak periods of the year." In collaboration with the County Board of Supervisors, one of CVC's recent initiatives has been to form a Tourism Marketing District (TMD) in an effort to provide consistent funding for tourism promotion. The purpose of the special district is to increase overnight visitation at County lodging facilities, particularly during the non-summer months of the year. The Santa Cruz County Conference and Visitors Council (CVC) is the implementing agency, devoting a special tax assessment of each lodging charge to overnight guests to marketing and promotion of lodging in the County. In exchange, local government funding of the CVC will end, with the result being a more consistent, industry-paid revenue stream.

Santa Cruz Area Chamber of Commerce and Other Business Organizations. The Santa Cruz Area Chamber of Commerce works to increase employment and investment in Santa Cruz County with the goal of increasing its economic vitality and prosperity. These activities include two standing economic development (ED) committees, each with 25 to 35 members (Community Affairs Committee, which implements strategies to improve economic development; and the Economic Development Council, a partnership with the City of Santa Cruz to share concerns regarding public policy affecting economic vitality in the City of Santa Cruz). The Chamber also conducts Community Leadership Visits (CLV), which provides an immersion experience for key local decision-makers about economic development strategies across the US. In 2013 the CLV visited Boulder and Fort Collins, CO. Other economic development activities undertaken by the Chamber include retail development and attraction, an annual business climate survey, an employer survey regarding training needs under contract with the Workforce Investment Board, beach/downtown trolley development, recruitment of Warriors, and general advocacy.

In addition to the Santa Cruz Area Chamber of Commerce, there are many other business organizations and chambers of commerce throughout the County, including but not limited to the Santa Cruz Business Council, the Capitola Soquel Chamber of Commerce, the San Lorenzo Valley Chamber of Commerce, and the Santa Cruz Downtown Association. Each of these groups advocates for improved business conditions for its members.

# INTRODUCTION

# Overview of the Economic Vitality Strategy

The Santa Cruz County Economic Vitality Strategy is an initiative led by the County of Santa Cruz to strengthen the local economy throughout the County. The Economic Vitality Strategy will include a blueprint of goals, policies, and actions to promote job growth, expand workforce development, strengthen public revenues, and improve the quality of life for residents and businesses in Santa Cruz County. The Strategy will draw on the County's unique strengths, identify opportunities, and set forth strategies to provide programs, incentives, and improved locations to attract and retain jobs in a way that enhances economic vitality.

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- Identify Economic Opportunities for increased vitality
- Incorporate Public Input through four at-large public meetings
- Formulate the Strategic Plan including goals, strategies, and implementation actions

The Economic Vitality Strategy process will be completed during 2013. Its formulation is occurring in tandem with preparation of the Santa Cruz County Sustainable Communities and Transit Corridor Plan. That Plan will contain land use and transportation recommendations for key development opportunity sites and transportation corridors in the portions of Live Oak, Soquel and Aptos that are within the County's Urban Services Line. That area has the highest existing concentration of jobs and housing within unincorporated Santa Cruz County, the strongest connections to regional employment centers, and the most extensive road, transit, pedestrian and bicycle infrastructure. This area has great potential to be improved in ways that increase the sustainability and economic health of the County.

# **Report Organization**

This report covers Phase 1 as outlined above. The following chapters describe demographic, economic, and real estate market trends to provide an overall profile of Santa Cruz County. Key economic sectors are profiled in more depth, to provide a strong understanding of strengths and weaknesses in the County economy. The County's most recent adopted budget is analyzed to identify key revenue sources. Stakeholder input, obtained through six focus groups, is also incorporated throughout the report. Stakeholder participants in the focus groups are listed in

Appendix A. Subsequent appendices also provide more detailed data tables related to sections of this report.

# Methodology

This Phase 1: Economic Trends Report was developed by analyzing published and unpublished data, and conducting a series of stakeholder focus group meetings. Published data sources used include the U.S. Census, American Community Survey, Census Transportation Planning Products (CTPP), the State of California Employment Development Department (EDD) Quarterly Census of Employment and Wages (QCEW), State Board of Equalization (SBOE) data regarding taxable retail sales, the County of Santa Cruz budget, real estate market data published by Cassidy Turley and Terranomics, and additional data from private vendors. In addition, BAE analyzed unpublished confidential data of firm-by-firm employment categorized by industry sector, provided to the County by EDD.

The analysis contained in this report was completed in March 2013 and reflects 2011 data, the most current information available at the time of analysis.

BAE also convened six stakeholder focus group meetings in April 2013, with a total of 80 participants, including key business leaders, local economic developers, non-profit organizations, and developer representatives. A full list of stakeholder focus group attendees is included in Appendix A.

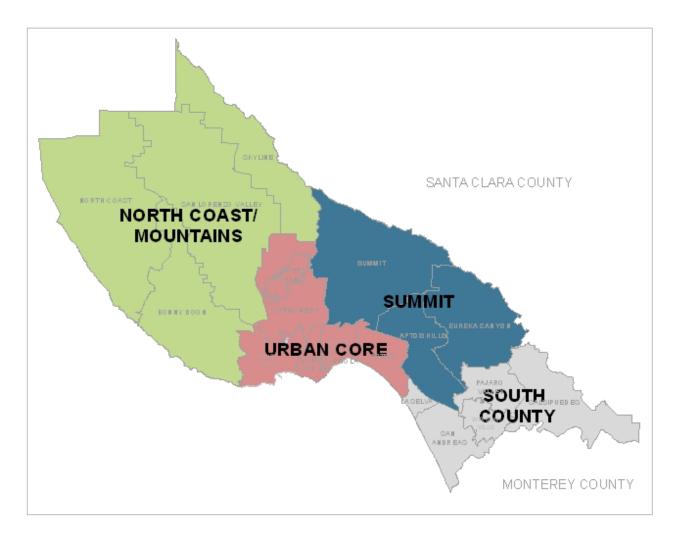
# **Definition of Study Area**

For this Economic Trends Report, the Study Area encompasses all of Santa Cruz County, including both incorporated and unincorporated areas. To facilitate strategic planning, and reflect the diversity of the region, Santa Cruz County was also divided into four smaller subregions for further analysis. The subregions were defined by grouping Santa Cruz County's General Plan subareas and aligning the geographies to Census Tract boundaries, in order to enable data collection for demographic and economic conditions<sup>1</sup>. The subregions include the North Coast/Mountains (including Ben Lomond, Felton, and Boulder Creek), the Urban Core (including the incorporated cities of Scotts Valley, Santa Cruz, and Capitola as well as the Live Oak, Soquel and Aptos communities), the Summit, and South County (including Watsonville).

The subregions are shown in Figure 1 on the following page.

 $^{1}$  Although Census Tracts do not correspond exactly with the General Plan subarea boundaries, they are very similar, providing the closest available geographies to obtain Census data for analysis.

**Figure 1: Santa Cruz County Subregions** 



Source: BAE, 2013.

# OVERVIEW OF SANTA CRUZ COUNTY ECONOMY

This chapter presents an overview of the County's economy, as well as trends for key industry sectors, and a profile of each subregion. The primary data source for most employment data in this report is the Quarterly Census of Employment and Wages (QCEW), as provided by the California Economic Development Department (CA EDD). Two sets of this employment data were used in the following chapters, both published countywide employment data by industry sector, and confidential detailed firm-by-firm QCEW data obtained from CA EDD regarding employment for all businesses in the County for three periods in time: Q3 2005, Q3 2010, and Q3 2011. The confidential data has been aggregated to analyze employment by industry sector for the four Santa Cruz County subregions.

# **Employment Trends**

# Overall Santa Cruz County Employment Trends

Table 1 summarizes employment data for 2001 and 2011, the most current year for which published data is available. In 2011, Santa Cruz County had a total of approximately 111,600 jobs. The composition of jobs included 91,700 employees of businesses, 8,120 persons who work at home, and about 11,800 sole proprietors who may either work from home or at business locations. Within unincorporated Santa Cruz County, there were 3,112 businesses employing 33,114 workers, and 5,150 persons who worked at home.<sup>2</sup>

The County's largest sectors were Government, Education & Health Care, Retail Trade, Leisure & Hospitality, and Agriculture. Together, these sectors accounted for two-thirds of County employment in 2011.

Between 2001 and 2011, Santa Cruz County employment shrank by 10,991 jobs, an overall decline of 10.7 percent. The most significant job losses occurred in Manufacturing (loss of 3,822 jobs), Construction (loss of 1,919 jobs), and Information (loss of 1,675 jobs). Professional & Technical Services and Leisure & Hospitality also experienced substantial job losses during this period.

Although some of the job losses in Santa Cruz County reflect the effect of the recent national recession, it is important to note that during the same period, total employment in the State fell by just 2.8 percent, far less than the 10.7 percent decline observed in Santa Cruz County. In surrounding counties, Santa Clara County lost 13.6 percent of its jobs during the same time period, reflecting a drop primarily in the Information and related sectors. Surprisingly, Monterey County grew its job base by 0.8 percent in the same period, with particular strength shown in the Education & Health Care sector.

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<sup>&</sup>lt;sup>2</sup> Unincorporated county employment figures based on confidential EDD data from Q3 2011.

Job losses in Santa Cruz County were somewhat offset by gains in Health Care & Education (2,667 jobs), Other Services (613 jobs), Agriculture & Mining (538 jobs), and Wholesale Trade (56 jobs).

These trends for Santa Cruz County indicate that while the region suffered job losses along with the larger state economy, the County's job losses were particularly acute in several key sectors, signaling the need for strategic actions to strengthen their performance.

**Table 1: Employment Trends for Santa Cruz County 2001-2011** 

		SANT	A CRUZ CO	OUNTY			SANTA	CLARA CO	UNTY			MON	TEREY CO	UNTY			STATE	OF CALIFOR	RNIA	
	20	01	20	11	%	200	)1	20	11	%	20	01	20	11	%	200	1	201	1	%
Industry	Number	% Total	Number	% Total	Change	Number	% Total	Number	% Total	Change	Number	% Total	Number	% Total	Change	Number	% Total	Number	% Total	Change
Agriculture and Mining	8,119	7.9%	8,657	9.4%	6.6%	4,859	0.5%	3,647	0.4%	-24.9%	34,859	21.0%	46,428	27.7%	33.2%	406,967	2.7%	415,558	2.9%	2.1%
Construction	4,795	4.7%	2,876	3.1%	-40.0%	47,493	4.7%	30,839	3.6%	-35.1%	6,644	4.0%	3,824	2.3%	-42.4%	774,145	5.2%	557,632	3.8%	-28.0%
Manufacturing	8,996	8.8%	5,174	5.6%	-42.5%	240,686	24.0%	155,515	18.1%	-35.4%	9,463	5.7%	5,605	3.3%	-40.8%	1,779,012	11.9%	1,238,307	8.5%	-30.4%
Wholesale Trade	3,375	3.3%	3,431	3.7%	1.7%	40,643	4.1%	35,285	4.1%	-13.2%	4,507	2.7%	4,847	2.9%	7.5%	652,968	4.4%	655,676	4.5%	0.4%
Retail Trade	13,960	13.6%	11,310	12.3%	-19.0%	87,659	8.7%	78,756	9.2%	-10.2%	17,123	10.3%	15,621	9.3%	-8.8%	1,571,994	10.5%	1,527,860	10.5%	-2.8%
Transport, Warehouse & Utilities	1,661	1.6%	1,514	1.7%	-8.9%	17,658	1.8%	11,500	1.3%	-34.9%	3,467	2.1%	3,214	1.9%	-7.3%	494,510	3.3%	456,963	3.1%	-7.6%
Information	2,533	2.5%	858	0.9%	-66.1%	42,523	4.2%	48,779	5.7%	14.7%	2,798	1.7%	1,594	1.0%	-43.0%	528,794	3.5%	424,618	2.9%	-19.7%
Financial Activities	4,031	3.9%	3,133	3.4%	-22.3%	34,937	3.5%	31,793	3.7%	-9.0%	6,523	3.9%	4,166	2.5%	-36.1%	833,189	5.6%	758,241	5.2%	-9.0%
Professional & Technical Services	5,281	5.1%	4,049	4.4%	-23.3%	126,908	12.7%	110,813	12.9%	-12.7%	5,047	3.0%	5,446	3.3%	7.9%	968,500	6.5%	1,052,924	7.2%	8.7%
Management & Administration	6,194	6.0%	5,507	6.0%	-11.1%	82,056	8.2%	58,158	6.8%	-29.1%	9,566	5.8%	6,192	3.7%	-35.3%	1,243,371	8.3%	1,072,017	7.4%	-13.8%
Education and Health Care	10,658	10.4%	13,325	14.5%	25.0%	87,517	8.7%	108,842	12.7%	24.4%	11,647	7.0%	13,466	8.0%	15.6%	1,412,809	9.4%	1,789,407	12.3%	26.7%
Leisure & Hospitality	12,117	11.8%	11,002	12.0%	-9.2%	72,416	7.2%	31,528	3.7%	-56.5%	20,284	12.2%	20,196	12.1%	-0.4%	1,361,700	9.1%	1,524,841	10.5%	12.0%
Other Services	4,028	3.9%	4,641	5.1%	15.2%	25,773	2.6%	77,314	9.0%	200.0%	5,252	3.2%	6,968	4.2%	32.7%	640,264	4.3%	791,445	5.4%	23.6%
Government	16,922	16.5%	16,200	17.7%	-4.3%	91,511	9.1%	75,792	8.8%	-17.2%	29,006	17.5%	30,002	17.9%	3.4%	2,313,534	15.4%	2,301,641	15.8%	-0.5%
Total (a)	102,669	100.0%	91,678	100.0%	-10.7%	1,002,637	100.0%	866,541	100.9%	-13.6%	166,186	100.0%	167,569	100.0%	0.8%	14,981,757	100.0%	14,567,128	100.0%	-2.8%

Note:

(a) Totals may not sum from parts due to independent rounding.

Universe consists of all wage and salary employment by place of work. Does not include self-employed persons not on payroll. Industry classification is not-self reported by individual workers. Counts may vary from other tables.

Sources: Quarterly Census of Employment and Wages (QCEW), CA EDD, 2001, 2011; BAE, 2013.

# Subregional Employment Trends

The tables on the following page describe the composition and change over time of each subregion of the County used for analysis in this report. The first table shown contains detailed employment data by industry sector, for each subregion compared to the County overall. The second table shown calculates change in those sectors by subregion, between the 2005 – 2010 period, and between 2010 and 2011 (last year for available data). All of this information is based on a comprehensive, confidential firm-by-firm data series obtained especially for Santa Cruz County as part of the Economic Vitality Strategy process. Due to confidentiality rules, certain sectors with fewer than four employers in a subregion cannot be shown, and are instead represented by symbols to provide a sense of overall direction.

#### North Coast/Mountains

With just over three percent of all County jobs, this subregion was heavily impacted by the recent recession, losing over 500 jobs between the 3,441 jobs that existed in 2005 and 2010. However, this subregion appears to have rebounded since 2010, gaining almost 150 jobs in one year, a faster growth rate than the County overall. Dominant industries in the North Coast/Mountain subregion include Leisure & Hospitality, Retail, and Manufacturing. Although the area has experienced recent growth in Leisure & Hospitality, its Manufacturing sector appears to be continuing to slide, indicating the need for special strategies to strengthen and reinvigorate this sector. The most significant source of job losses was closure of the CEMEX cement plant. The County has obtained a grant and will soon initiate a CEMEX site re-use study. That site has the potential to generate jobs in the future, with the nature of those jobs to be discussed during the re-use planning process.

#### Urban Core

With just over 63 percent of all County jobs, the Urban Core is the employment center for the County. The largest industry sectors reflect the more urbanized nature of this subregion, with Leisure & Hospitality, Education, and Health Care predominating. This subregion lost employment at a faster rate than the County overall between 2005 and 2010, but it is also rebounding more quickly, gaining 2.2 percent between 2010 and 2011, compared to 1.6 percent increase in employment for the County overall.

## South County

This subregion has the second largest number of jobs, containing just over 30 percent of total County employment in 2011. Agriculture is the key dominant sector here, with over 10,000 jobs in 2011 (more than 30 percent of total subregional employment). In contrast to the rest of the County, South County actually gained jobs during the recession and reflects a strong agricultural sector.

#### Summit

With just under three percent of total County jobs, the Summit subregion is also dominated by agriculture. This sector performed well during the recession and through 2011, growing substantially more rapidly than for the County overall. Management and administration jobs also increased, likely reflecting an increase in the number of Silicon Valley executives who live in the Summit area.

Table 2A: Subregional Employment by Industry, Santa Cruz County, Q3 2005 - Q3 2011

	North (	Coast/Mounta	nins	U	Jrban Core		Sc	outh County		S	Summit		Sant	a Cruz Cour	ity
	Q3 2005	Q3 2010	Q3 2011	Q3 2005	Q3 2010	Q3 2011	Q3 2005	Q3 2010	Q3 2011	Q3 2005	Q3 2010	Q3 2011	Q3 2005	Q3 2010	Q3 2011
Agriculture & Mining	175	159	169	334	286	235	8,709	11,235	11,010	632	1,137	1,298	9,850	12,817	12,712
Construction	253	260	263	3,418	2,415	2,117	2,226	803	779	269	243	193	6,169	3,724	3,352
Manufacturing	441	382	342	3,836	2,831	2,892	2,551	2,108	2,078	68	34	26 *	6,897	5,355	5,338
Wholesale Trade	74	113	110	2,254	1,844	1,801	1,227	1,488	1,387	147	30	58	3,702	3,475	3,356
Retail Trade	645	533	543	8,940	7,921	8,168	3,500	2,635	2,435	68	114	117	13,153	11,203	11,263
Transport, Warehousing, Utilities	123	91	106	1,409	1,184	1,198	760	624	677	27	24	28 *	2,319	1,923	2,009
Information	38	13	12 *	1,523	802	802	243	219	191	-	7	7 *	1,804	1,041	1,012
Finance & Real Estate	131	83	56	2,705	2,317	2,296	831	782	773	52	41	41	3,719	3,223	3,166
Professional & Technical Services	150	135	160	3,033	3,038	3,238	692	629	616	71	79	73	3,946	3,881	4,087
Management & Administration	109	96	109	3,664	3,013	3,223	898	1,846	2,077	50	29	41	4,721	4,984	5,450
Education	246	233	224	8,327	8,532	8,683	2,378	2,018	2,076	325	250	326	11,276	11,033	11,309
Health Care	242	213	199	7,759	8,508	8,999	2,295	2,286	2,351	123	97	104	10,419	11,104	11,653
Leisure & Hospitality	616	453	521	10,123	9,929	10,142	1,282	1,328	1,352	131	156	176	12,152	11,866	12,191
Public Administration	30	13	38	3,117	3,113	3,077	574	572	553 *	6	1	7 *	3,727	3,699	3,675
Unclassified & Other Services (a)	168	153	227	2,223	2,343	2,471	473	552	620	99	106	100	2,963	3,154	3,418
Total (b)	3,441	2,930	3,079	62,665	58,076	59,342	28,639	29,125	28,975	2,068	2,348	2,595	96,817	92,482	93,991

#### Notes:

# Table 2B: Subregional Change in Employment, Santa Cruz County, Q3 2005 - Q3 2011

	North Coast/Mountains		Urban Core		South	County	Sum	nmit	Santa Cruz County	
	% Cha	nge	% Char	nge	% Ch	ange	% Ch	ange	% Ch	ange
	2005-2010	2010-2011	2005-2010	2010-2011	2005-2010	2010-2011	2005-2010	2010-2011	2005-2010	2010-2011
Agriculture & Mining	-9.1%	6.3%	-14.4%	-17.8%	29.0%	-2.0%	79.9%	14.2%	30.1%	-0.8%
Construction	2.8%	1.2%	-29.3%	-12.3%	-63.9%	-3.0%	-9.7%	-20.6%	-39.6%	-10.0%
Manufacturing	-13.4%	-10.5%	-26.2%	2.2%	-17.4%	-1.4%	-50.0%	-23.5% *	-22.4%	-0.3%
Wholesale Trade	52.7%	-2.7%	-18.2%	-2.3%	21.3%	-6.8%	-79.6%	93.3%	-6.1%	-3.4%
Retail Trade	-17.4%	1.9%	-11.4%	3.1%	-24.7%	-7.6%	67.6%	2.6%	-14.8%	0.5%
Transport, Warehousing, Utilities	-26.0%	16.5%	-16.0%	1.2%	-17.9%	8.5%	-11.1%	16.7% *	-17.1%	4.5%
Information	-65.8%	-7.7% *	-47.3%	0.0%	-9.9%	-12.8%	N/A	0.0% *	-42.3%	-2.8%
Finance & Real Estate	-36.6%	-32.5%	-14.3%	-0.9%	-5.9%	-1.2%	-21.2%	0.0%	-13.3%	-1.8%
Professional & Technical Services	-10.0%	18.5%	0.2%	6.6%	-9.1%	-2.1%	11.3%	-7.6%	-1.6%	5.3%
Management & Administration	-11.9%	13.5%	-17.8%	7.0%	105.6%	12.5%	-42.0%	41.4%	5.6%	9.3%
Education	-5.3%	-3.9%	2.5%	1.8%	-15.1%	2.9%	-23.1%	30.4%	-2.2%	2.5%
Health Care	-12.0%	-6.6%	9.7%	5.8%	-0.4%	2.8%	-21.1%	7.2%	6.6%	4.9%
Leisure & Hospitality	-26.5%	15.0%	-1.9%	2.1%	3.6%	1.8%	19.1%	12.8%	-2.4%	2.7%
Public Administration	-56.7%	192.3%	-0.1%	-1.2%	-0.3%	-3.3% *	-83.3%	600.0% *	-0.8%	-0.6%
Unclassified & Other Services (a)	N/A	48.4%	N/A	5.5%	N/A	12.3%	N/A	-5.7%	N/A	8.4%
Total (b)	-14.9%	5.1%	-7.3%	2.2%	1.7%	-0.5%	13.5%	10.5%	-4.5%	1.6%

#### Notes

<sup>(</sup>a) Excludes private households employing workers due to inconsistencies in reporting from year to year.

<sup>(</sup>b) Based on geocoded EDD point-level data. Employment figures differ from EDD published figures because this analysis excludes businesses with physical addresses outside of Santa Cruz County.

<sup>\*</sup> Data needs to be suppressed prior to publication due to disclosure issues. Sources: QCEW, CA EDD; BAE, 2013.

<sup>(</sup>a) Excludes private households employing workers due to inconsistencies in reporting from year to year.

<sup>(</sup>b) Based on geocoded EDD point-level data. Employment figures differ from EDD published figures because this analysis excludes businesses with physical addresses outside of Santa Cruz County.

<sup>\*</sup> Data needs to be suppressed prior to publication due to disclosure issues. Sources: QCEW, CA EDD; BAE, 2013.

# **Employment by Firm Size**

Table 2 summarizes employment data by the size of the firm for Q3 2011, based on confidential raw data obtained from EDD for this study. As shown, more than 67 percent of all businesses in the County had between 0 and 4 employees<sup>3</sup>. Firms with less than 50 employees (the typical definition of small business) accounted for almost 97 percent of the roughly 8,400 businesses in the County. This finding indicates the need to formulate strategies to help very small and small businesses prosper, as these companies form the backbone of the County's economy.

Table 3: Santa Cruz County Distribution of Firms by Number of Employees, Q3 2011

`		Number of Employees								
ľ	0-4	5-9	10-19	20-49	50-99	100-249	250-499	500-999	1000+	Total
Agriculture	90	25	32	56	28	13	5	6	-	
Mining, Construction	520	126	54	19	(b)	(a)	-	-	-	
Utilities	(b)	(a)	-	-	-	(a)	-	-	-	
Manufacturing	112	60	42	29	11	3	(a)	(a)	-	
Wholesale Trade	149	58	33	25	9	7	-	-	-	
Retail Trade	342	185	134	(b)	39	15	(a)	-	-	
Transport, Warehousing	(b)	21	20	11	4	(a)	-	-	-	
Information	52	(b)	14	10	(a)	-	-	-	-	
Finance & Insurance	168	43	41	14	(a)	(a)	-	-	-	
Real Estate	243	55	19	(b)	(a)	-	-	-	-	
Services	3,956	647	443	279	78	36	8	(b)	(a)	
Total	5,632	1,220	832	443	169	74	13	6	-	8,389
% of Firms in County	67.1%	14.5%	9.9%	5.3%	2.0%	0.9%	0.2%	0.1%	0.0%	

#### Notes:

Source: Based on confidential QCEW data obtained from CA EDD. BAE. 2013.

# Ratio of Jobs to Employed Residents

One measure of economic vitality is the number of jobs in an area to the number of employed residents living in the same area. If this ratio is 1.0 or more, it means that there is theoretically a job for each working resident, creating a sufficient job base to employ residents locally. While the ratio does not account for the exact match between residents and local jobs, it helps to balance jobs and housing, creating a "complete" community with economic opportunity for residents as well as potential for certain environmental benefits such as decreased greenhouse gas (GHG) emissions.

Santa Cruz County has a relatively low number of jobs compared to employed residents. The County's ratio of jobs to employed residents was 0.90 in 2011, leading to substantial outcommuting. In contrast, Monterey County has a balanced ratio of jobs to employment residents at 1.00, and Santa Clara County has a surplus of jobs to employed residents, at 1.12.

<sup>(</sup>a) Data are confidential if there are fewer than 3 businesses in a category or one employer makes up 80 percent or more of the employment in a category.

<sup>(</sup>b) Data are suppressed because confidential data could be extrapolated if these totals were included.

<sup>(</sup>c) Data do not include totals for government employment.

<sup>&</sup>lt;sup>3</sup> In this case, 0 employees are how business owners without any employees (e.g., sole proprietorships) would report.

Table 4: Ratio of Jobs to Employed Residents, 2011

	Santa Cruz County	Monterey County	Santa Clara County	California
Jobs (a)	111,629	175,422	929,952	16,249,359
Employed Residents (a)	123,591	175,968	828,082	16,251,032
Ratio of Jobs to Employed Residents	0.90	1.00	1.12	1.00

#### Note:

Sources: ACS, 2007-2011, Tables B08604 and B08007; BAE, 2013.

This ratio is one way to measure job creation goals – if Santa Cruz County were to achieve a balance of one job in the County for every employed resident, the County would have needed at least 12,000 more jobs in 2011. However, it should be recognized that not all jobs are full-time, and many people work more than one job in order to afford housing and other expenses. It may be that from 15.000 to 19,000 jobs (both part- and full-time) would be needed in order to achieve a healthy balance that allows a more standard percentage of income for housing.

# **Commute Flows and Working from Home**

Employed Decidents of Conta Cruz County (a)

The patterns of where employed residents go to work, compared to where workers in the County live, are shown below.

Table 5: Commute Flows for Santa Cruz County, 2006-2008

Place of Work	Number	% Total	Place of Residence	Number	% Tota
In Santa Cruz County	94,055	75.7%	In Santa Cruz County	94,055	84.8%
Worked at Home	8, 120	6.5%	Worked at Home	8, 120	7.3%
Worked Elsewhere in County	85,935	69.2%	Lived Elsewhere in County	85,935	77.5%
In Santa Clara County	18,730	15.1%	In Santa Clara County	3,515	3.2%
In Monterey County	6,355	5.1%	In Monterey County	8,345	7.5%
Other SF Bay Area (c)	3,905	3.1%	Other SF Bay Area (c)	1,865	1.7%
All Other Locations	1,220	1.0%	All Other Locations	3,099	2.8%
Total	124,265	100.0%	Total	110,879	100.0%

#### Notes

Based on Census Transportation Planning Package data using 2006-2008 American Community Survey (ACS) estimates which are based on statistical sampling conducted continuously between 2006 and 2008.

Both emplyed residents and workers (e.g., jobs) include members of the Armed Forces and civilians 16 and older who were at work during the week prior to being surveyed.

- (a) Employed residents include all age 16 and older who live in the area and work somewhere.
- (b) Workers represent the number of jobs in the area, with job-holders living in locations shown
- (c) Includes the remaining counties in the 9-County Bay Area: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Solano, and Sonoma counties.

Sources: Census Transportation Planning Package, 2006-2008; BAE 2013.

<sup>(</sup>a) Universe consists of members of the Armed Forces and civilian workers age 16 and older who were at work the week prior to the survey.

As shown, roughly 76 percent of employed residents living in Santa Cruz County also work in the County, including those who work at home. Just over 15 percent of employed residents (18,700 people) commute from their home in Santa Cruz to Santa Clara County,

Conversely, of the jobs located in Santa Cruz County, almost 85 percent are held by Santa Cruz residents, with a small percent of workers coming into the County for work from their place of residence elsewhere.

An important feature of the County's economy is its high proportion of residents who work from their home. According to data from the American Community Survey, the County's economy included 8,120 residents who worked at home in 2008, equivalent to 6.5 percent of all employed residents living in Santa Cruz County. This percentage was higher than the percentage of residents working from home in Monterey County (4.5 percent), Santa Clara County (4.4 percent), and California (4.8%), as shown below.

Table 6: Working at Home, 2008

Resident Workers	Santa Cruz County	Monterey County	Santa Clara County	State of California
Worked at Home	8,119	7,995	36,153	788,399
Worked Outside of Home	116,209	168,517	794,709	15,662,221
Total Workers (a) (b)	124,328	176,512	830,862	16,450,620
Worked at Home	6.5%	4.5%	4.4%	4.8%
Worked Outside of Home	93.5%	95.5%	95.6%	95.2%
Total Workers (a) (b)	100.0%	100.0%	100.0%	100.0%

#### Notes:

Sources: ACS, 2006-2008; BAE, 2013.

<sup>(</sup>b) Universe consists of members of the Armed Forces and civilians 16 and older.

<sup>(</sup>b) Totals may not match employed residents in other tables because the ACS 2008 3-year estimates were used for this analysis to correspond to data persented from the Census Transportation Planning Package.

# **Workforce Trends**

The County's resident workforce is one of its key economic strengths, shaping the region's economy and ability to attract and retain jobs. The following data are drawn from the US Census (2000 and 2010), and the American Community Survey. For benchmarking purposes, the County of Santa Cruz is compared to Monterey County, Santa Clara County, and to the State of California. Data is also presented for the four regions within Santa Cruz County to highlight local trends. Detailed data tables for the following analysis are included in Appendix B.

# Population and Household Trends: Overall Santa Cruz County

The County's population grew modestly between 2000 and 2010, rising from 255,602 residents in 2000 to 262,382 in 2010, a 2.7 percent growth rate for the period. Santa Cruz County's growth lagged Monterey County (3.3 percent rise), Santa Clara County (5.9 percent rise), and California (10.0 percent rise) during the same period. The number of households in Santa Cruz County increased somewhat more rapidly, at 3.5 percent, than population, indicating healthy household formations and a reduction in average household size. This may also reflect a higher rate of incoming students to USCS and Cabrillo who move here and form smaller-sized households.

# Population and Household Trends: Subregional Trends

In 2010, more than 53 percent of County residents lived in the Urban Core, while 26.7 percent resided in South County. The remaining 20.4 percent of the County's population lived in the North Coast and Summit.

Population increased only in the Urban Core and South County, rising at a faster rate in South County (7.8 percent) than the Urban Core (3.7 percent). In contrast, population losses were observed in the North Coast and Summit between 2000 and 2010.

## Age Distribution: Overall Santa Cruz County

The age distribution of Santa Cruz County reveals interesting patterns, particularly the rising share of the population over the age of 55. Santa Cruz County's median age in 2010 was 36.9, higher than the median age of 32.9 in Monterey County, 36.2 in Santa Clara County, and 35.2 in California. The County's mature median age was shaped by the rising share of residents in older age groups. Between 2000 and 2010, the distribution of the population age 55 and older increased from 17.6 percent to 24.8 percent of the population, rising faster than all the comparison geographies, which may be attributable to residents choosing to age in place. The only other age cohort that saw its share increase from 2000 was the 18 to 24 age group, which may be due in part to higher university enrollment at UCSC and Cabrillo College. In recent years, it has become somewhat more common for students to come to Santa Cruz from other communities to attend Cabrillo College, which may account for some of this increase.

From an economic development standpoint, this age distribution has many implications. Santa Cruz County has successfully attracted a growing share of the "baby boom" generation, and this affects local demand for certain types of retail, health care, transportation, and community services. At the

same time, the County's population between the ages of 25 and 54, which constitute its primary workforce, fell by 11.6 percent from 119,500 to 105,600, a greater drop than in Monterey County (2.9 percent decline), Santa Clara County (0.4 percent decline), and California (4.7 percent increase). The drop in this segment of the population has an effect on economic development, since there are fewer residents in this working age group living in Santa Cruz County. Provision of goods and services needed by college students will continue to be a strong consideration for businesses.

## Age Distribution: Subregional Trends

The Urban Core's age distribution in 2010 was similar to the County, while South County had a younger age profile, and North Coast and Summit had an older age profile.

In 2010, the Urban Core's median age of 37.1 mirrored the County's median age of 36.9. In contrast, the median age was much lower in South County, at 29.9, which reflected the high proportion of children under the age of 18. In fact, 30.7 percent of South County's population was under the age of 18 in 2010.

The median age in the North Coast and Summit was significantly higher than the County. Both North Coast and Summit saw a jump in the median age, driven in part by a population that is aging in place. Between 2000 and 2010, the median age rose from 38.0 to 45.2 in the North Coast, and from 41.4 to 46.9 in the Summit. The population aged 55 to 64 nearly doubled its share of the population, rising from 8.5 percent of the North Coast's population in 2000 to 19.9 percent in 2010. A similar trend was observed in the Summit, which saw this age group increase its share of the population from 10.6 percent in 2000 to 20.1 percent in 2010.

## Educational Attainment: Overall Santa Cruz County

For Santa Cruz County adults, educational attainment was higher than Monterey County and the State. Approximately 38 percent of Santa Cruz County's residents aged 25 or older held a four-year bachelor's degree or higher, while only 23 to 30 percent of Monterey County and the State were in this category, respectively. In contrast, Santa Clara County residents had higher educational attainment levels, with nearly 46 percent earning a four-year degree or higher.

# **Educational Attainment: Subregional Trends**

The Urban Core, North Coast, and Summit all displayed high educational attainment levels, while South County lagged far behind. Approximately 44 to 46 percent of residents in the Urban Core, North Coast, and Summit held a four-year bachelor's degree or higher, similar to the rate in Santa Clara County. Meanwhile, only 13 percent of South County residents held a bachelor's degree or higher, with 44 percent of residents not graduating from high school.

The public K-12 school district that covers South County, Pajaro Valley Unified, also ranks low in state standardized test scores, which suggest that educational opportunities even for those in kindergarten through 12<sup>th</sup> grade lag behind the other school districts in the County. Compared to other school districts in California, Pajaro Valley Unified ranks in the lower quartile in terms of state standardized test scores. In contrast, Bonny Doon Union Elementary, Mountain Elementary, and

Happy Valley Elementary, school districts in the northern part of Santa Cruz County all rank in the top five percent in the state. The Pacific Collegiate School, a public charter school located in the urban core, has been ranked one of the ten best public high schools in the United States. Efforts to extend this level of quality and support for public schools and their students would be beneficial.

## Labor Force and Unemployment: Overall Santa Cruz County and Subregional Trends

Between 2002 and 2012, Santa Cruz County's labor force (i.e. residents either working or seeking work) increased by 1.9 percent. Unfortunately, the increase in residents seeking employment has not been accompanied by an equal rise in jobs. Between 2002 and 2012, the number of jobs in Santa Cruz County fell by 2.2 percent, resulting in a rising unemployment rate among Santa Cruz County residents from 7.4 percent in 2002 to 11.1 percent in 2012.

More recent unemployment data for Santa Cruz County and comparison counties, along with incorporated cities in Santa Cruz, is shown below<sup>4</sup>.

Table 7: Unemployment Rates for Santa Cruz County and Cities, March 2013

	Numbe	r of Workers	Unemployment
Geography	Employed	In Labor Force	Rate (a)
Santa Cruz County	136,100	153,500	11.4%
Capitola	6,300	6,700	6.4%
Santa Cruz City	30,200	33,300	9.5%
Scotts Valley	5,800	6,100	5.5%
Watsonville	18,400	24,100	23.6%
Monterey County	195,800	223,800	12.5%
Santa Clara County	858,100	924,200	7.2%
California	16,816,800	18,557,800	9.4%

Notes:

(a) Data are not seasonally adjusted. Unemployment rates are based on

CA EDD published data.

Sources: CA EDD; BAE, 2013.

Currently, Santa Cruz County still has a relatively high unemployment rate of 11.4 percent, compared to the lower rates for Santa Clara County (7.2 percent) and the State of California (9.4 percent). However, Santa Cruz is faring better than Monterey County, with 12.5 percent unemployment in March 2013.

Unemployment rates vary substantially between incorporated cities in Santa Cruz County. Scotts Valley (5.5 percent) and Capitola (6.4 percent) are thriving in this regard. Santa Cruz City, with 9.5 percent unemployment, is still relatively high, while Watsonville, at almost 24 percent unemployment, is suffering

<sup>&</sup>lt;sup>4</sup> Unemployment rates by subregion, and for unincorporated parts of Santa Cruz County, are not available.

# Household Income and Poverty: Overall Santa Cruz County

Santa Cruz County's household incomes were higher than Monterey County and the State, but lower than Santa Clara County. In 2010, the median household income for Santa Cruz County, at \$66,030, was higher than the Monterey County (\$59,737), and California (\$61,632), but lower than Santa Clara County (\$89,064). Santa Cruz County had a similar proportion of low income households (below \$25,000) as Monterey County and California, but a larger concentration of households with incomes of \$100,000 or more.

Reflecting this overall household affluence, fewer residents in Santa Cruz County lived below the federally-defined poverty level than in Monterey County and California. In 2011, 13.7 percent of Santa Cruz residents lived in poverty, compared to 15.4 percent in Monterey County and 14.4 percent in the State. Santa Clara County demonstrates more overall prosperity than Santa Cruz County, with just 9.2 percent of Santa Clara County's residents living in poverty.

# Income and Poverty: Subregional Trends

Median household incomes in the Urban Core, North Coast, and Summit were significantly higher than South County, mirroring variations in educational attainment. In 2010, the median household income was \$67,927 in the Urban Core. North Coast and Summit households displayed higher incomes (similar to those in Santa Clara County), with a median household income of \$83,661 in the North Coast, and \$86,133 in the Summit. In contrast, the median income in South County was only \$49,092, with nearly one out of every four households (23.4 percent) in South County earning less than \$25,000 per year.

Reflecting this disparity, individuals in South County had substantially higher poverty rates than the County overall. Almost one out of every five residents in South County (19.4 percent) lived in poverty in 2011. In contrast, the poverty rate in was just 6.1 percent for residents of the North Coast, 7.0 percent in the Summit, and 13.7 percent for the Urban Core. This disparity strongly indicates a need for strategies that address South County education, job training and access to opportunities, particularly for young people preparing to become independent adults.

# **KEY INDUSTRY SECTORS**

This chapter provides an in-depth analysis of key industry sectors of the Santa Cruz County economy, in order to set the foundation for economic vitality strategies and actions.

# **Identification of Key Industry Sectors**

Economists use several methods to identify key industry sectors within a regional economy. One common measure is known as location quotient, which measure the relative concentration of an industry sector within the local economy compared to a larger benchmark economy. If the local concentration of total jobs in that industry sector divided by the larger economy's concentration is higher than 1.0, it means that the industry is has a more substantial local presence than would otherwise be expected, indicating local competitive advantages.

The table below shows the calculation of location quotients by major industry sector for Santa Cruz County compared to the larger California economy, ranked by largest to smallest for 2011. The state's economy was selected as the benchmark, rather than the US as a whole, to identify local advantages within the economy that most affects it. As shown, Santa Cruz County has a strong location quotient for Agriculture, as well as relatively strong indicators for Education & Health Care, Retail Trade, and Leisure & Hospitality. These top four sectors, demonstrating local competitive advantages compared to the state's economy, are profiled in more depth below, to set the foundation for subsequent strategic planning.

Table 8: Location Quotients for Santa Cruz County Compared to California, 2001 & 2011

	Location Qu	otient
Santa Cruz County	2001	2011
Agriculture and Mining	2.9	3.3
Education and Health Care	1.1	1.2
Retail Trade	1.3	1.2
Leisure & Hospitality	1.3	1.1
Government	1.1	1.1
Other Services	0.9	0.9
Wholesale Trade	0.8	0.8
Construction	0.9	0.8
Management & Administration	0.7	0.8
Manufacturing	0.7	0.7
Financial Activities	0.7	0.7
Professional & Technical Services	0.8	0.6
Transportation, Warehousing & Utilities	0.5	0.5
Information	0.7	0.3

Notes:

Location quotient is the concentration of the industry in the County divided by the concentration for the same industry in the state. A location quotient greater than 1.0 indicates local strength in that industry sector compared to California.

Sources: CA EDD, Quarterly Census of Employment and Wages 2001 and 2011, BAE, 2013.

# Agriculture

The Agriculture sector shows a very strong competitive advantage through its location quotient for Santa Cruz County, both in 2001 and 2011, including rising strength compared to the state overall. In 2011, this sector had a location quotient of 3.3, meaning that its employment was over three times as prevalent within the County as statewide agriculture to total statewide employment.

Agriculture ranked as the fifth largest industry in the County by total employment in 2011, accounting for 9.4 percent or 8,657 jobs. Between 2001 and 2011, jobs in Agriculture increased by 6.6 percent, faster than the rate of growth in the State (2.1 percent increase). Agriculture was the third fastest growing sector in the County between 2001 and 2011. Clearly agriculture and related industries of food processing and agri-tourism form a key backbone of the County's economy.

# Statewide Trends in the Agriculture Sector

In 2011, California was the top state in agricultural production measured by cash receipts, with \$43.5 billion in revenue (11.6 percent of US total)<sup>5</sup>. California owes this abundance to the production of over 400 commodities, producing nearly half of US grown fruits, nuts, and vegetables. California's agriculture industry also grew significantly during the past decade, rising from 25.9 billion in 2001 to \$43.5 billion in 2011 (68 percent increase).

In 2011, Santa Cruz County ranked 20th in terms of total value of production among 58 counties in the State. Similar to state trends, the County experienced strong production value increases between 2001 and 2011, growing from \$365.1 million in 2001 to \$565.7 million in 2011 (55.0 percent increase in value).

2001 Production Value: \$365.1 million 2011 Production Value: \$565.7 million Cattle & Other Field Crops & Animals Timber Field Crops Cattle & Other & Timber Animals Vegetable Crops Vegetable Crops Nurserv Nursery Products Products Fruit & Nut Fruit & Nut Crops

Figure 1: Agriculture Production Values by Category, Santa Cruz County, 2001-2011

Sources: Agricultural Impact Associates, Economic Contributions of Santa Cruz County Agriculture, 2013.

<sup>&</sup>lt;sup>5</sup> According to California Agriculture Statistical Overview, 2012-13.

In 2011, Fruit Crops were the largest production category by dollar value, comprising 66.8 percent of the county total. Berries dominated this category, led by strawberries (\$198.3 million), raspberries (\$132.4 million), and blackberries (\$29.4 million). Nursery Crops were the second largest production category (21.7 percent), which includes cut flowers (\$67.4 million). These two categories accounted for 88.5 percent of the county's direct farm production values.

Fruit crops, particularly strawberries and raspberries, have grown to represent a larger piece of the County's agricultural production between 2001 and 2011. The rising share of these crops may be driven in part by higher production values, which causes farmers to shift from lower to higher production crops. According to a report published by Agricultural Impact Associates in 2013, *Economic Contributions of Santa Cruz County Agriculture*, the County's production value for berries was \$49,003 per acre in 2011, significantly higher than the average County agriculture production of \$29,181 per acre.

# Santa Cruz County Employment Growth

The confidential data obtained for this report indicates changes in employment by specific type of crop (numerical values cannot be shown here, but general trends are described). Between Q3 2005 and Q3 2011, the number of jobs increased for establishments specializing in strawberry and berry farming, and timber and logging operations. Jobs in berry production experienced the highest growth in total jobs between Q3 2005 and Q3 2011, and accounted for over 75 percent of all agriculture jobs in the County by Q3 2011. Businesses that specialized in apple production and animal production saw employment decline between Q3 2005 and Q3 2011. Categories that showed no change in employment included grape vineyards, floriculture, and nursery and tree production.

A recent study of economic impacts of agriculture in the County estimated total impacts at \$1.46 billion for 2011.<sup>6</sup> This includes \$898 million in direct economic benefits generated from agricultural production and processing in the County, along with \$563 million in indirect and induced benefits, which include additional spending by agriculture business and employees. The analysis also estimates that agriculture supports 11,085 jobs throughout the County, including direct, indirect, and induced impacts.

# Strengths

Based on the above analysis and the stakeholder focus group devoted to agriculture in Santa Cruz County, the following outlines potential strengths to build upon for economic vitality strategies:

- This sector has a concentration more than 3 times that of the state, indicating its importance to County economic vitality and its competitive advantages.
- The total value of crops produced in Santa Cruz County has been increasing over time. In 2011, Santa Cruz County ranked 20<sup>th</sup> among all 58 counties in the state in terms of the gross value of crops produced. The County was fourth among all CA counties in the production of strawberries (9.2 percent of the state's total production value), third in flowers

<sup>6</sup> Agricultural Impact Associates, Economic Contributions of Santa Cruz County Agriculture, May 2013

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- and foliage, (9.0 percent), second in raspberries (36.4 percent), and third in apples (10.5 percent).
- Berry production is strong and accounts for a significant portion of agriculture jobs in the County. Employment in this crop category has been increasing over time.
- The County maintains a strong agricultural base with world-class businesses, including Driscoll's and Martinelli's.
- The cottage food industry is emerging. In 2012, the state passed the California Homemade Food Act, which allows small purveyors of foods that do not require refrigeration temperatures, including homemade baked goods, jams, vinegars, dried pasta, etc. to sell products directly to consumers. Small businesses in the County have already begun to capitalize on this trend, and the number of cottage food operators in Santa Cruz County has grown steadily in recent months.

# Challenges

Some of the stakeholders expressed challenges to the agriculture sector in Santa Cruz, highlighting issues to form the basis for potential strategies:

- According to some stakeholders, County regulations are perceived as too restrictive with
  respect to agriculture. For example, County code limits the days and hours of operations for
  wineries, which constrain direct sales to consumers. Wineries are also restricted in their
  ability to host special events, which is an important source of revenue. Other stakeholders
  mentioned restrictions on fencing, signage, farm stands, and bed & breakfast lodging on
  agricultural lands. As the farm-to-table and local food movements gain momentum, these
  restrictions should be reviewed and updated to best capture economic opportunities to
  strengthen this sector and facilitate the sustainability of small scale agriculture.
- The availability of water, and addressing saltwater intrusion into the aquifers, is an important issue that is a current topic of discussion throughout the County. Certain crop types use more water than others, and therefore use of technology to minimize waste is a key strategy.
- Facilities to accommodate larger processing operations are not available in Santa Cruz
  County. Food processing facilities that used to operate in Watsonville have been re-purposed
  or are no longer competitive. Stakeholders were concerned that when businesses expand,
  they will move to another county unless a suitable facility or site is identified.

# Education

The Education and Health Care sectors are combined in published data, and together show a location quotient of 1.2, meaning that Santa Cruz County exceeds California in the concentration of these sectors' total employment, demonstrating a competitive advantage.

BAE analyzed these two sectors separately, however, using the confidential employment data obtained for this study. Some education jobs, particularly those at UCSC and Cabrillo College, are actually reported in the published material within the Government sector. When the confidential data is adjusted to account for these as Education jobs, this sector rises in prominence. Thus, Education is considered herein as its own industry category. With the adjustments described, as of Q3 2011, Education was the fourth largest sector in the County, accounting for 12.0 percent, or 11,309 jobs. Growth in this sector remained flat between Q3 2005 and Q3 2011, increasing by only 0.3 percent.

UCSC and Cabrillo College are the two major leading institutions of higher education in the County, and play an integral role in the local economy. UCSC is one of ten campuses in the University of California system. Cabrillo College is a public community college, one of 110 community colleges in the state. These two institutions are among the County's top ten employers, and the economic benefits that these institutions contribute are significant.

#### Statewide Trends in the Education Sector

In the last decade, funding for higher education has declined, as dwindling state budgets and competing priorities have lowered the amount of state funding available for higher education. According to a May 2012 report by the Public Policy Institute of California (PPIC) *Defunding Higher Education*, California spent \$1.6 billion less on higher education in 2010-11 than it did a decade earlier. In response to declining state support, the University of California (UC), the California State University (CSU), and the California Community Colleges (CCC) have responded by increasing tuition and fees, lowering costs, reducing course offerings, limiting enrollment, and increasing out-of-state and international student populations who pay higher fees. The combination of these adjustments has resulted in lower enrollment rates within the overall UC and CSU systems, although enrollment has risen at UC Santa Cruz (see below).

To combat this disinvestment, California voters approved Proposition 30 in 2012, which raises taxes and directs most of the proceeds to education. The combination of this voter initiative, along with improving state revenues, should help reverse some of the damage. However, the PPIC report raises questions about whether California is training the highly skilled workforce necessary to compete in the future. By 2025, it is estimated that two of every five jobs in the state will require a bachelor's degree, but enrollment rates of high school graduates in California's public colleges and universities have not kept pace. In order to remain competitive, PPIC estimates the state will need more high school graduates to earn degrees from technical and community colleges, and more students to graduate from four-year institutions. In addition, reaching underrepresented groups is also an important factor in ensuring the state remains competitive.

#### **Enrollment Trends**

The table below shows enrollment trends for UCSC and Cabrillo College between the 2001-02 school year through the 2011-12 school year (most recent data available). Contrary to state trends, enrollment at UCSC has actually increased over time, rising from 12,749 students in the 2001-02 school year to over 16,700 students in 2011-12. Enrollment in Cabrillo College declined during the same period.

Table 9: Student Enrollment, UCSC and Cabrillo College, 2001-02 to 2011-12

Year	UCSC	Cabrillo College	Total (a)
2001-02	12,749	15,228	27,977
2002-03	13,614	14,867	28,481
2003-04	14,376	14,619	28,995
2004-05	14,542	15,151	29,693
2005-06	14,495	15,052	29,547
2006-07	14,894	16,068	30,962
2007-08	15,278	16,924	32,202
2008-09	16,087	16,467	32,554
2009-10	16,332	15,732	32,064
2010-11	16,451	14,842	31,293
2011-12	16,704	14,222	30,926

#### Note:

(a) Enrollment figures for UCSC represent an average of three quarters of enrollment for each school year. Enrollment figures for Cabrillo reflect student headcount and enrollment group the fall semester.

Sources: Cabrillo College Fact Book, 2012; UCSC Institutional Research & Policy Studies, 2013; BAE, 2013.

The combined institutions supported almost 8,000 jobs in 2011. According to the UCSC Personnel Profile, as of October 2011, UCSC employed 7,101 employees, of which 43 percent (3,018 jobs) were full-time, and 57 percent were part-time (4,083 jobs). In addition, Cabrillo College employed 850 employees in 2011. Together, these two institutions employed 7,951 in 2011.

## Economic Vitality Initiatives at UCSC

In 2011, the University of California commissioned a statewide report to update each campus's economic impacts within its local economy. For UCSC, this updated prior work conducted by BAE for that campus. The total economic impact of UCSC, including direct spending by the University, along with the multiplier effects of this spending in the local economy, totaled \$1.3 billion for the Santa Cruz regional area in 2011-12.

UCSC also confers other benefits to the economy, based on collaborations with local partners and its world-class research. Achievements by UCSC include its role in sequencing the human genome in 2000, its participation in two major experiments in the search for the Higgs Boson particle, the development of advanced robotic surgery systems for medical research, its partnership with the National Cancer Institute to launch the Cancer Genomics Hub, and UCSC's leading role in

sustainable agriculture. UCSC recently launched the Center for Entrepreneurship (C4E), which offers a multi-disciplinary approach to bringing innovations to market. The Center is expected to work with faculty on promising ideas that emerge from campus research labs. C4E hopes to leverage UCSC's leading researchers in information technology, energy and sustainability and biomedicine.

UCSC also partners with local institutions to collaborate on important regional issues. The Institute of Marine Sciences at UCSC monitors the state's network of Marine Protected Areas, particularly for toxic algae blooms, and is a leading force in sea otter research and sea level rise. UCSC also sponsors collaborative research with local farmers on organic farming and innovative practices which translates research into sustainable farming techniques. UCSC helped pioneer a unified approach to education, by transitioning students who have earned teaching credentials at UCSC to Santa Cruz County schools. UCSC's Health Sciences also pairs students with opportunities in medical offices and clinics throughout the county for hands-on experience.

Although UCSC has partnered in the past directly with the City of Santa Cruz on many local economic development initiatives and programs, its links to the County on these topics is less direct, offering potential new opportunities to take advantage of this strong economic engine for the benefit of all of the County's economic activities.

# Economic Vitality Initiatives at Cabrillo College

Cabrillo College recently completed its Education Master Plan, a long-term planning document to guide the college's educational programs, services, and facilities through 2025. According to the Master Plan, 50 percent of local high school graduates from Santa Cruz County public schools enrolled in Cabrillo College in 2010-11, highlighting the importance of this educational institution within the County for workforce training. Moreover, Cabrillo College is a leading member of the Santa Cruz County College Commitment (S4C), a county-wide collaboration that aims to prepare every Santa Cruz County K-12 student for college-level work. The partnership includes all K-12 public school institutions in the County, Cabrillo College, CSU Monterey Bay, San Jose State University, and UCSC. Public school students start visiting college campuses in the 4th grade, where they interact with teachers in small workshops that introduce them to institutions of higher learning. In 2012, the Cabrillo College Foundation made \$500 scholarships available to Santa Cruz County high school seniors as a part of this S4C initiative.

Cabrillo College operates a satellite branch in Watsonville called the Watsonville Center. This branch was created to increase access to higher education for the Pajaro Valley community, focusing on students who are traditionally underrepresented in higher education. Classes offered at the Watsonville Center include those that fulfill requirements for general education, ESL, transfer, career training, and associate degree level programs. The Solari Green Technology Center, a job training program for energy efficient construction, solar technology, renewable/recycled building materials, and construction management, is also based at the Watsonville Center.

# Strengths

Based on the above analysis and stakeholder input, the following outlines potential strengths to build upon for economic vitality strategies:

- The Education sector plays a dual role in the economic vitality of Santa Cruz County. It is both a large employment sector, with over 11,300 jobs, and a key partner in workforce training and technology transfer initiatives throughout the County.
- UCSC can be a cornerstone in leading the County's economic engine. With scientific and technological research, the Human Genome project, advanced video game design, integrated teacher training, and undergraduate community service programs, the University offers untapped opportunities to lead economic development.
- Cabrillo College, with its strong record of improving educational attainment for high school graduates, and its specialized workforce training programs, is also an important partner in economic vitality initiatives for the County.
- Partnerships with California State Universities at San Jose and at Monterey Bay can lead to increased collaboration on strengthening educational and job training resources, as well as other avenues of increasing the vitality of key economic sectors in Santa Cruz County.

# Challenges

Based on the above analysis and input from stakeholders, the following highlights issues to form the basis for potential strategies:

- Although both UCSC and Cabrillo College have partnered with local government throughout the County for specific initiatives, these institutions have not had a clear mechanism to partner with the County for broader economic strategies.
- The relatively low educational attainment rates in South County, identified as a key workforce
  issue for the County's economic vitality, need strong partnerships with both UCSC and
  Cabrillo College. The strength and quality of these two educational institutions, and success
  with model programs, calls for exploring opportunities to expand what works, and to create
  new partnerships at all levels of education throughout the County, including early childhood
  (pre-K) and adult education/job retraining.
- Partnerships with public and private universities (such as Stanford and Santa Clara
  University) that are located outside of Santa Cruz County could support access to education
  as well as increasing the vitality of key economic sectors in Santa Cruz County, however there
  may be resistance due to competition for the attentions of these schools, and there may be a
  lack of awareness of the current attributes and opportunities that exist at UCSC and in the
  County.

# **Retail Trade**

This industry sector had a location quotient of 1.2 in 2011, meaning that its employment is 20 percent more concentrated in Santa Cruz County than statewide.

Retail trade was the third largest industry in the County by total employment, accounting for 11,310 jobs in 2011. However, due in part to the national recession, between 2001 and 2011, jobs in Retail Trade in the County declined by 19.0 percent, a steeper decline than for the State (down 2.8 percent).

To track retail trade trends, the following analyzes taxable retail sales data as published by the State Board of Equalization (SBOE) for all of Santa Cruz County, including both incorporated and unincorporated areas.

# Statewide Trends in the Retail Sector

A good way to measure taxable retail sales is to divide total sales by population, to get a per-capita metric. This approach accounts for sales that would occur due to population growth, equalizing different points in time and/or different geographic areas. As shown below in the combined graph and table, both the State and County per capita taxable retail sales started out at nearly the same level, but have diverged over time. While both the State and County rose during the boom and fell during the recession, the County did not grow as fast as the State, and also declined further, to a low of just \$7,500 per capita in 2009. Recent per capita sales have rebounded for both the State and County.

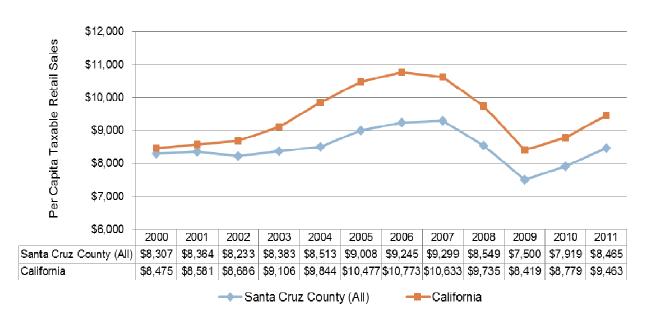


Figure 2: Taxable Per-Capita Retail Sales Trends, 2000 – 2011

Sources: CA State Board of Equalization; CA Department of Finance Report E-2; BAE, 2013.

#### Retail Sales Trends in Santa Cruz County

Taking a closer look at sales trends in Santa Cruz County, for the period between 2009 and 2011, taxable sales increased by 14.9 percent. This growth shows a strong rebound from the low point of the recession. The graph below (and data in the Appendix) also shows the change in the mix of types of stores in each of the past three years. As indicated, almost half of the sales growth was due to higher gasoline station sales, which likely partially reflect higher gas prices in this period. The two other categories that saw a large jump in sales were motor vehicles and parts and building materials. Sales in all other categories, including home furnishings, apparel, eating and drinking places, increased moderately between 2009 and 2011.

\$2,500,000 \$2,248,131 \$2,079,236 \$321,809 \$1,956,754 \$2,000,000 \$308,312 \$309,786 \$238.918 Other Retail Stores **Faxable Sales in \$000s** \$235,293 ■General Merchandise \$232,232 \$1,500,000 Gasoline Stations \$238.382 ■ Eating and Drinking Places ■ Apparel Stores \$580,682 \$1,000,000 \$552,465 ■ Building Materials \$542,274 Furniture and Appliances \$139,153 Auto Dealers and Supplies \$133,381 \$128,188 \$500,000 \$247,364 \$243,660 \$200,782 \$113,721 \$105,839 \$102,767 \$257,320 \$202,343 \$217,152 \$0 2009 2010 2011

Figure 3: Santa Cruz County Taxable Retail Sales by Major Category, 2009-2011

Sources: State Board of Equalization; BAE, 2013.

#### Sales Leakage and Potential Additional Sales Capture

The table below shows taxable retail sales measured on a per capita basis, by type of store, for both Santa Cruz County and the State. Using the State as a rough benchmark, it appears that the County experiences some "leakage," meaning sales go to other locations outside the County, with lower sales in-County than State patterns would suggest are possible. In 2011, total per capita sales in Santa Cruz County (\$8,465) were approximately \$1,000 less per person than for California (\$9,463), although individual store categories varied. It must be noted that for many residents, the lowered level of expenditures for retail goods may reflect a higher level of expenditure for housing costs. The County's per capita retail sales showed strength in building materials, food and beverage stores (grocery stores), and "other" retail. However, per capita sales were substantially lower than the State's in motor vehicles, home furnishings, clothing, general merchandise, food and drinking

(restaurants and bars), and gas stations. The low sales and high leakage out of the County for restaurants and bars is particularly surprising given the importance of the tourism sector, which typically supports retail sales in this category. Some restaurants may be targeting summer tourists instead of emphasizing quality local options to County residents. Another contributing factor may be the substantial daytime out-commuting from the County, as over 18,000 working residents commute to Santa Clara County for work. The loss of this day-time population "over the hill" may correspond with a loss of restaurant spending locally.

Table 10: Taxable Retail Sales Per Capita, Santa Cruz County and California, 2011

			Sales Capture	% Capture
Sales per Capita in \$ (a) (b)	Santa Cruz County	California	(Leakage)	(Leakage)
Motor Vehicles and Parts	\$969	\$1,419	(\$450)	-31.7%
Home Furnishings & Appliances	\$428	\$628	(\$199)	-31.8%
Bldg. Matrl. & Garden Supplies	\$931	\$694	\$238	34.3%
Food & Beverage Stores	\$852	\$628	\$224	35.6%
Gasoline Stations	\$1,315	\$1,470	(\$155)	-10.5%
Clothing & Accessories	\$524	\$788	(\$264)	-33.5%
General Merchandise	\$900	\$1,283	(\$384)	-29.9%
Food & Drinking Services	\$1,335	\$1,457	(\$123)	-8.4%
Other Retail Retail Stores Total	\$1,212 <b>\$8,465</b>	\$1,096 <b>\$9,463</b>	\$116 <b>(\$997)</b>	10.6% <b>-10.5%</b>

#### Notes:

Sources: CA Board of Equalization; CA Department of Finance; BAE 2013.

## Strengths

Based on the above analysis and stakeholder input, the following outlines potential strengths to build upon for economic vitality strategies:

- The Retail Trade sector shows some competitive advantages, but has suffered from economic downturn. Recent trends indicate recovery, although overall there may be more opportunities to capture sales within the County that are currently leaking.
- The County and its cities should benefit more from the influx of tourists (see next section) for retail sales, especially in the restaurant and bar category.
- The restaurant and bar sector may also be able to increase the level of patronage by local residents by ensuring quality, appropriate pricing and adequate marketing.

#### Challenges

Based on the above analysis and input from stakeholders, the following highlights issues to address by targeted strategies:

- Sales for clothing, restaurants and bars, and general merchandise are all below their potential, suggesting the need for strategies to attract and develop additional stores.
- Several stakeholders expressed that the County is perceived as anti-growth, discouraging retail investment. While this is a complex subject, it should be noted that other "anti-growth"

<sup>(</sup>a) Analysis excludes all non-retail outlets (business and personal services) reporting taxable sales.

<sup>(</sup>b) Per capita sales = sales divided by population. Population estimates from California Department of Finance Report E-2.

- communities in Northern California do attract strong retailers; in general, retailers will operate where the business is strong and the demographics are well-understood.
- Some of the County's retail facilities are outdated, and are the focus of current planning
  initiatives. In general, retail facilities in unincorporated areas have not kept pace with
  contemporary retailing concepts that have emerged in other parts of Northern California.
  These aspects of retail trade in Santa Cruz County can be the focus of expanded economic
  vitality strategies to encourage private sector investment and increase sales.

# Leisure & Hospitality

This sector (which includes Arts, Recreation, and Entertainment within it), had a strong competitive advantage compared to the State in 2001, but has lost some ground based on employment concentrations in 2011.

Although Leisure & Hospitality is the 4<sup>th</sup> largest industry sector in the County, with 11,000 jobs in 2011, the sector has lost 9.2 percent of its employment since 2001. In contrast, the State employment in this sector grew by 12.0 percent during the same time period. Clearly, a strong emphasis needs to be given to this sector in the Economic Vitality Strategy, building on the County's overall tourism and creative sector assets.

This section profiles Leisure & Hospitality trends based on multiple data sources and published reports. Data is presented on hotel performance, showing changes in occupancy and average daily rates between 2009 and 2012<sup>7</sup>. Survey results were reviewed based on intercept and phone surveys conducted by the Santa Cruz County Conference & Visitor's Council in 2009. Additional information is presented based on input from the participants in the leisure and hospitality stakeholder focus group that was conducted as part of this study.

#### Trends in the Hospitality Sector

Signs indicate that the hospitality sector has been gradually strengthening, driven by moderate economic growth that has improved occupancy rates nationally. According to PricewaterhouseCoopers' (PWC's) January 2013 report *Hospitality Directions US*, business travel has been improving from recession-related lows, particularly in strengthening sectors like technology, healthcare, and biotechnology. Consumer spending is also expected to improve somewhat in 2013, especially compared to recent prior years. However, investors remain cautiously optimistic because the pace of the recovery has remained subdued. While the above indicators point to some incremental growth in leisure travel demand, PWC forecasts that travel demand will increase only gradually in the near future. On the supply side, lenders have been reluctant to finance new projects, except for very select deals in prime locations. The City of Santa Cruz has several developments in the pipeline, but it is likely that implementation will be selective and measured. This can provide an opportunity for existing hotels to recover. Underserved areas, or replacement of outdated facilities with new upgraded product, may provide opportunities.

#### Hotel Performance

<sup>&</sup>lt;sup>7</sup> The primary source of information on hotel performance is Smith Travel Research (STR), a private data vendor. This independent research company collects data on lodging facilities from a subset of all hotels, providing a useful data set for participating hotels. However, since not all hotels contribute in the data collection, the picture provided by STR data is not complete. In Santa Cruz County, STR tracks 34 hotel properties, totaling 2,516 rooms. This accounts for 46.6 percent of all hotel facilities in the County, and 69.0 percent of the total hotel room inventory. Most of the facilities tracked by STR are in the midscale to upper scale categories. Many smaller motels and inns, mostly in Santa Cruz City, are excluded from STR's research.

Santa Cruz County hotels have experienced increasing occupancy levels and rising average daily rates, similar to the trends in the national market. Annual occupancy rates climbed every year since 2009, from 48.8 percent in 2009 to 60.5 percent in 2012. Average daily rates also rose from \$109 in 2009 to \$118 in 2012.

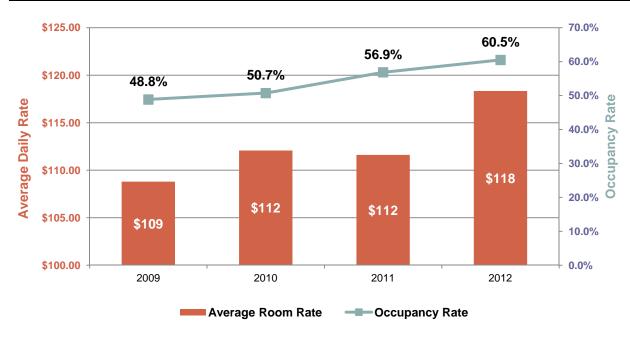


Figure 4: Hotel Performance, Santa Cruz County Hotels, 2009-2012

Notes: Data above includes hotels tracked by Smith Travel Research in Santa Cruz County. In Santa Cruz County, STR collects data for 34 hotel properties, totaling 2,516 rooms. This accounts for 46.6 percent of all hotels in the County, and 69.0 percent of the total room inventory.

Sources: Smith Travel Research; BAE, 2013.

Between 2011 and 2012, Santa Cruz County hotel occupancy rates recovered at a faster pace compared to the State. Between 2011 and 2012, the occupancy rate for Santa Cruz County hotels rose from 56.9 percent to 60.5 percent, signaling continued strength in the lodging market. In comparison, hotel occupancy rates across the state increased marginally, from 59.9 percent to 61.4 percent within the same period. Still, the average 2012 occupancy rate in the County (60.5 percent) was somewhat lower than the State average (61.4 percent).

It should be noted that market analysts consider occupancy rates of roughly 70 percent an indicator of successful performance (about the level where the hotel can achieve profit). Some Santa Cruz County hotels are impacted by seasonality, lowering the annual overall rate. For example, hotels in Santa Cruz County experience fluctuations in occupancy rates with higher levels during the summer months, declining rates in the shoulder season, and low occupancy in the winter. In 2012, occupancy rates were very high between June and August, reaching 82.7 percent in August 2012. Occupancy typically declines in September and October to between 60 to 65 percent, and averages around 50 percent in the winter months between November and March. Occupancy picks up again in April and May in the spring.

Average daily rates followed a similar trend, with rates higher during the peak summer months and falling substantially in the off-peak season. In 2012, average rates reached \$152 per room per night in August during the peak season, but were as low as \$93 in the winter. This extreme fluctuation reinforces the seasonality in this market, with upward pressure on room rates when demand rises sharply in the summer, and room rates falling significantly during the off-peak season. Increases in the business and meetings travel market have the potential to change this under-performance aspect.

**Table 11: Hotel Overview** 

#### Hotel Overview, Santa Cruz County and California, 2011-2012

	Occupancy Rate		
	2011	2012	
Santa Cruz County (a) State of California	56.4% 59.9%	60.5% 61.4%	

County Market Overview by Month. 2011-2012

	Occupancy R	tate
Month	2011	2012
January	36.7%	41.1%
February	45.4%	53.2%
March	47.9%	52.9%
April	58.1%	59.0%
May	55.3%	59.6%
June	64.1%	74.7%
July	78.2%	82.7%
August	75.3%	80.1%
September	64.5%	64.7%
October	61.7%	61.1%
November	49.7%	52.8%
December	45.5%	44.1%
Annual Average	56.4%	60.5%

#### Note:

(a) Smith Travel Research (STR) tracks 34 lodging facilities totaling 2,516 rooms in Santa Cruz County. This accounts for 46.6 percent of all hotels in the County, and 69.0 percent of total room inventory. Sources: Smith Travel Research; BAE, 2013.

#### Visitor Profile

In 2009, the Santa Cruz County Conference & Visitor's Council (CVC) commissioned a visitor profile study to assist the CVC in its marketing and communication efforts. Two surveys were completed; one was an intercept survey conducted at eight different tourist locations in the county. The other was a phone survey with the same questions targeting people who had contacted the CVC for information. The analysis below profiles these visitors.

Survey respondents were mostly from California, and many had visited Santa Cruz before. Seventy-six percent of people surveyed were from California, 16 percent were from other states, and 8 percent were from other countries. Of the California visitors, an overwhelming majority (89.1)

percent) was from Northern California, 3.6 percent were from Central California, and another 6.9 percent were from Southern California. Seventy-six percent of those surveyed had visited Santa Cruz County previously.

Vacation and leisure were the primary reasons cited for visiting Santa Cruz. Only 2.1 percent of survey respondents replied that business was the main reason for their visit. Going to the beach, visiting attractions, and eating in restaurants were the top three activities among survey respondents (all activities reported over 70 percent participation rates). Over 30 percent of visitors' top activity was visiting the state parks or outdoor recreation. The actual percentage of visitors for outdoor recreation may be even higher, since the survey sample was skewed more towards results captured in Downtown Santa Cruz and the Boardwalk (59 percent) than in areas outside of Santa Cruz City (41 percent).

The majority of visitors were day trippers that did not stay overnight. Only 36.9 percent of survey respondents reported staying overnight in Santa Cruz, while the majority of survey respondents (63.1 percent) were day visitors. This may be due to in part to the high percentage of visitors from Northern California, which accounted for 67.7 percent of all visitors. In fact, the survey data corroborates that California residents, in general, exhibited a lower propensity to stay in Santa Cruz County hotels (32.8), compared to out-of-state travelers (48.3 percent), and international travelers (52.5 percent). Still, even among out-of-state travelers, only half reported staying overnight in Santa Cruz, which suggests that many are either passing en route to another place, or did not consider Santa Cruz to be an overnight destination on their trip. However, among those surveyed, almost 90 percent were extremely or very satisfied with Santa Cruz as a destination.

#### Strengths

Based on the above data as well as the stakeholder group convened for this report, the following highlights Santa Cruz County's strengths in leisure & hospitality including arts, recreation, and entertainment:

- This sector has competitive advantages, and although employment lost ground during the
  recession, recent employment figures from 2012 indicate the sector has recovered to prerecession 2007 levels. Although the Boardwalk reports record attendance and hotel
  occupancy trends show rising performance, year-round average occupancy in the County still
  do not achieve levels indicating optimum success.
- Santa Cruz County has numerous natural and built attractions, including scenery, good
  weather, numerous parks and beaches, quality golf courses, extensive active recreation
  opportunities, and a thriving arts culture. The Boardwalk attracts both day visitors from the
  Bay Area, and overnight visitors, with visitation at a record high of three million per year.
- A key component of Santa Cruz tourism is its many festivals and sports events, including music, artist tours, mountain biking, road cycling, and road races and marathons. These are the focus of local promotional activities to increase tourism in off-peak periods.
- The rising farm-to-table movement, along with organic food production and local wine production, are all contributing to growing agri-tourism strength. This combines two of the County's key industry sectors, and should be encouraged.

#### Challenges

Stakeholders identified several important challenges to economic vitality in the Leisure & Hospitality sector including:

- The off-peak and shoulder season decline in tourism impacts overall vitality and businesses, indicating the need for more strategies to offset it.
- The quality of the hotel stock in Santa Cruz has not kept pace with improvements in other
  markets. Despite recent advances, this interplay between long-time owners accepting low
  annual occupancy rates due to off-season declines, while reaping the benefits of strong
  demand in peak season, results in lost opportunities to create a lodging destination image.
  - Survey results from the CVC study conducted in 2009 show that hotel patrons cited value/pricing of hotels as the most important consideration when choosing a hotel, but this was ranked lowest in describing their lodging experience.
  - Focus group participants corroborated this finding, and claimed that particularly in the summer months, prices are very high compared to the quality and amenities offered, and the nicer hotels sell out fast.
  - The City of Santa Cruz launched a grant incentive program and is considering a measure that will rebate transient occupancy taxes to hotels that improve their properties.
- Marketing and promotion of a wide array of tourism opportunities in Santa Cruz may offer expansion opportunities. The Convention and Visitor Council, which focuses mainly on increasing overnight and destination tourism in the County, recently launched a branding message of "Santa Cruz Let's Cruz." While the Council's work has provided an excellent foundation for expanding economic activity, some of the focus group participants active in the Leisure & Hospitality sector noted the need to further expand promotion and marketing initiatives to also emphasize day visitor opportunities, including arts and cultural events, along with links to increased fine dining opportunities. Thus, a broader and more comprehensive approach, based on discussions with a larger group of stakeholders, may further expand economic activity in this sector.
- Some sector stakeholders reported that visitors come to Santa Cruz for one type of activity, and afterwards, don't know what else to do or where else to go. Many often asked for dining recommendations and other attractions. This suggests a need for coordinated efforts across all visitor-oriented sectors and organizations to leverage visitor interest in Santa Cruz.

# REAL ESTATE MARKET CONDITIONS

This chapter provides an overview of real estate market conditions that reflect the economic conditions of Santa Cruz County. The primary source for commercial real estate data is Cassidy Turley, a commercial real estate brokerage firm active in the area. Data is presented for 2011 and 2012 for four submarkets, which include Santa Cruz City, Scotts Valley, Mid-County, and Watsonville.<sup>8</sup> It should be noted that this data tracks market activity mostly in incorporated cities and some unincorporated areas in the Urban Core, but does not track activity for unincorporated areas in the North Coast, Summit, and South County.<sup>9</sup>

The following highlights current market conditions for office, industrial, retail, and residential markets. Additional trend data is provided in the Appendices.

### Office

The Santa Cruz County office market contains 7.5 million square feet of office space. Scotts Valley had the most office space, accounting for 30.4 percent of the County's total inventory with 2.3 million square feet. Santa Cruz City was the second largest office market, with 2.1 million square feet, followed by Watsonville (1.9 million square feet), and Mid-County (1.2 million square feet).

The Santa Cruz County office market closed 2012 with higher vacancy rates than in 2011. The County vacancy rate was 16.9 percent in Q4 2012, higher than 12.8 percent from a year ago. The majority of this increase was attributable to Scotts Valley, which ended 2012 with a 32.7 percent vacancy rate, the highest in the County. This was due to a series of large corporate campus vacancies, including Seagate's consolidation/relocation to Silicon Valley and Aviza's closing of its campus. Excluding the former Seagate campus<sup>11</sup>, the vacancy rate in Scotts Valley and the County would have been much lower, at 12.2 percent and 10.6 percent, respectively.

Most real estate analysts look for a 10 percent office vacancy rate as a measure of a healthy office market. Mid-County and Watsonville are healthy markets, with vacancy rates of 6.1 percent and 4.6 percent, respectively, at the end of 2012, indicating market potential for additional office space in these areas. In contrast, the vacancy rate in Santa Cruz City was relatively high, at 16.7 percent.

Interestingly, despite the high vacancy rate, Santa Cruz City experienced an increase in average asking rents between 2011 and 2012, rising by 5.1 percent between 2011 and 2012,. A similar upward trend in asking rents was observed in Mid-County, while average asking rents fell in Scotts Valley and South County.

<sup>&</sup>lt;sup>8</sup> The Mid-County submarket includes Capitola, Aptos, Live Oak, and Soquel.

<sup>&</sup>lt;sup>9</sup> Cassidy Turley's submarkets do not align precisely with the subregions identified earlier in this report. Santa Cruz City, Scotts Valley, and Mid-County are all within the Urban Core. Watsonville is in the South County subregion.

<sup>&</sup>lt;sup>10</sup> This likely does not include university and other owner-occupied office space.

<sup>&</sup>lt;sup>11</sup> The Seagate campus totals 472,363 square feet.

A majority of the office space available for rent in the County was in offices of less than 5,000 square feet. County-wide, there were 173 office spaces available for lease in Q4 2012. Seventy-one percent, or 122 listings, were for spaces of less than 5,000 square feet, and only 12 percent were for offices of over 20,000 square feet. All of the County's office listings of over 20,000 square feet were in Scotts Valley and Santa Cruz City.

Table 12: Office Market Overview, Santa Cruz County, 2011-2012

Office Market Overview					
	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
Summary, 4Q 2012					
Inventory	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039
Occupied Stock	1,810,213	1,552,866	1,118,152	1,820,390	6,301,621
Vacant Stock	363,658	754,503	73,005	87,252	1,278,418
Vacancy Rate	16.7%	32.7%	6.1%	4.6%	16.9%
Inventory (% County)	28.7%	30.4%	15.7%	25.2%	100.0%
Asking Rents, 2011-2012 (b)					
Average Asking Rent (psf), 2011	\$1.87	\$1.74	\$2.00	\$1.67	\$1.80
Average Asking Rent (psf), 2012	\$1.96	\$1.62	\$2.03	\$1.65	\$1.74
% Change 2011-2012	5.1%	-6.9%	1.7%	-1.4%	-3.3%

#### Notes:

Sources: Cassidy Turley; BAE, 2013.

#### Industrial

In Q4 2012, there were 11.2 million square feet of industrial space in Santa Cruz County. Watsonville accounted for a majority of the County's inventory, with nearly 5.7 million square feet, or 50.8 percent market share. The next largest industrial markets were Santa Cruz City (3.1 million square feet), Mid-County (1.4 million square feet), and Scotts Valley (982,000 square feet).

Santa Cruz County's industrial market showed resiliency during the economic downturn, closing 2012 with positive net absorption, which means more industrial space was leased in 2012 than vacated. Vacancy rates were down from the prior year, falling to 4.8 percent, a decline from 5.8 percent a year earlier. Real estate market analysts consider an industrial market strong when the vacancy rate is less than 10 percent. Watsonville, Mid-County, and Scotts Valley all closed 2012 with industrial vacancy rates below 5 percent, and Santa Cruz City at 10.3 percent. The vacancy rate was extremely low in Watsonville, only 2.2 percent, indicating a very strong market.

Average asking rents have remained firm throughout the County, and some indicators suggest the need for more industrial supply, particularly in Watsonville. In addition to low vacancy rates, Watsonville was the only submarket that saw a substantial increase in average asking rents, rising by \$0.10 between 2011 and 2012, to an average of \$0.63 per square foot per month for triple-net

<sup>(</sup>a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

<sup>(</sup>b) Average asking rents reflect full service leases.

(NNN) leases. However, this rate of \$0.63 was still substantially below the rates of \$0.83, \$0.75 and \$0.94 that existed within Santa Cruz City, Scotts Valley, and Mid County, respectively, indicating that Watsonville industrial space may be under-utilized by lower-performing/value tenants.

The composition of available industrial space suggests there are few properties available on the market, and the ones available are for smaller tenants. In Q4 2012, county-wide there were only 14 listings for industrial space, with 11 of 14 for smaller spaces between 10,000 to 24,999 square feet. Two listings were available for industrial properties between 25,000 to 49,999 square feet, and one industrial property, located in Santa Cruz City, had more than 100,000 square feet.

Very little inventory has been added to the market. Approximately 28,000 square feet of industrial space was built in the County market between 2007 and 2012, mostly in Scotts Valley and some in Mid-County. No new industrial space was built in Watsonville or Santa Cruz City in the past five years.

Table 13: Industrial Market Overview, Santa Cruz County, 2011-2012

Industrial Market Overview					
	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
Summary, 4Q 2012					
Inventory	3,095,535	982,085	1,423,691	5,686,293	11,187,604
Occupied Stock	2,775,332	940,153	1,373,218	5,563,071	10,651,774
Vacant Stock	320,203	41,932	50,473	123,222	535,830
Vacancy Rate	10.3%	4.3%	3.5%	2.2%	4.8%
Inventory (% County)	27.7%	8.8%	12.7%	50.8%	100.0%
Asking Rents, 2011-2012 (b)					
Avg Asking Rent, NNN (psf), 2011	\$0.86	\$0.75	\$0.98	\$0.53	\$0.74
Avg Asking Rent, NNN (psf), 2012	\$0.83	\$0.75	\$0.94	\$0.63	\$0.82
% Change 2011-2012	-3.4%	0.1%	-3.5%	19.6%	11.2%

#### Notes:

Sources: Cassidy Turley; BAE, 2013.

<sup>(</sup>a) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

<sup>(</sup>b) Average asking rents reflect NNN leases.

### Retail

In Q4 2012, Santa Cruz County's retail market featured 4.5 million square feet of retail space, with most, 2.4 million square feet, based in Central County. An additional 1.2 million square feet of retail was located in South County, and 930,000 square feet in North County. 12

Retail vacancy rates have been falling over the last two years. In Q4 2012, the retail vacancy rate in the County was 3.9 percent, down from 4.3 percent in Q4 2011. Retail markets are considered strong when the vacancy rate is five percent or below, and this is the case for the County. Among the submarkets, South County is somewhat weaker, reflecting a weaker overall economy.

Despite the declining vacancy rates, average asking rents have been falling in the County, which suggests some weakness in the market. Retail average asking rents fell year over year between 2010 and 2012, declining by 10.0 percent. At the same time, retail occupancy was recovering, with vacancy rates dropping from 7.4 percent in 2010 to 3.9 percent in 2012. Typically, lower vacancy rates push asking rents higher, but the reverse was observed in Santa Cruz County. This may be driven by weak demand for some retail product types that are most available in the market, particularly neighborhood and community retail. However, it is also likely that the age of the stock of retail buildings that has not kept pace with modern retail standards is leading to lower-value tenants rather than more modern, better-performing tenants. This product type accounted for 57.6 percent of the County's retail inventory, and the vacancy rate for neighborhood and community retail (5.0 percent) was higher than for strip retail (3.3 percent), and power/regional mall (2.0 percent).

-

<sup>&</sup>lt;sup>12</sup> Santa Cruz County retail is divided into three markets: North County, Central County, and South County. North County consists of Scotts Valley and outlying northern portions of the County. Central County includes all of Santa Cruz City, and the rest of the Urban Core, including Capitola, Aptos, Live Oak, and Soquel. South County consists of Watsonville and the surrounding areas.

Table 14: Retail Market Overview, Santa Cruz County, 2011-2012

Retail Market Overview				
	North County (a)	Central County (a)	South County (a)(b)	Santa Cruz County
Summary, 4Q 2012				
Inventory	933,881	2,383,927	1,252,257	4,570,065
Occupied Stock	889,434	2,313,468	1,114,844	4,317,746
Vacant Stock	44,447	70,459	137,413	252,319
Vacancy Rate	4.8%	3.0%	11.0%	5.5%
Inventory (% County)	20.4%	52.2%	27.4%	100.0%
Asking Rents, 2011-2012 (c)				
Avg Asking Rent, NNN (psf), 2011	\$19.89	\$23.07	\$19.97	\$21.34
Avg Asking Rent, NNN (psf), 2012	\$22.53	\$22.77	\$17.23	\$20.13
% Change 2011-2012	13.3%	-1.3%	-13.7%	-5.7%

#### Notes:

Sources: Cassidy Turley; Terranomics; BAE, 2013.

#### Residential

#### Residential Development Constraints

Santa Cruz County's housing market is influenced by natural constraints, infrastructure, and lack of available vacant land. Geographic limitations are a major factor affecting housing and development. Santa Cruz County is uniquely situated between the California coastline and the Santa Cruz mountains, with agricultural lands to the north and south. These natural features, combined with steep slopes, landslide hazards, fault zones, and sensitive habitats, create physical limits to where housing can be accommodated. In addition, nearly one-third of unincorporated Santa Cruz County's urbanized areas are within the California Coastal Zone, which adds another layer of regulations and procedures required for development.

Water infrastructure is another factor affecting growth in the County. Almost all of Santa Cruz County is served exclusively by local water sources, which is unusual in California, where most communities rely on some imported water. According to the County Housing Element of 2010, the water districts rely on a combination of surface water and groundwater aquifers throughout the County, but supply is limited. All groundwater aquifers in the County, the primary source of residential water supply for the southern two-thirds of the County, have been overdrafted to some degree. The City of Santa Cruz Water Department has indicated that during drought years, only about 55 percent of current demand can be met by the City of Santa Cruz Water Department. The Soquel Creek Water District, which serves portions of Capitola, Soquel, and the greater Aptos area, has concern about water supply even for non-drought years. Although the water districts have implemented strategies for conservation, groundwater recharge, and use of reclaimed wastewater, the finite supply of water is a factor that could affect growth in the County until more water resources become available.

<sup>(</sup>a) The North County industrial market consists of Scotts Valley and northern parts of Santa Cruz County. Central County includes Santa Cruz City, Capitola, Aptos, Live Oak, and Soquel. South County consists of Watsonville and surrounding areas.

<sup>(</sup>b) This includes the 75,000 square foot former Gottschalks building in downtown Watsonville.

<sup>(</sup>c) Average asking rents reflect NNN leases.

Measure J, a voter ballot measure passed in 1978, imposes an urban services line growth boundary (within which urban infrastructure such as sewer service is provided) and sets a cap on the number of residential permits that can be issued. More intensive land uses, which include dense residential housing, industry and large commercial projects, are located within the Urban Services Line (USL) and a less intensive, more rural pattern of development occurs outside of the USL. The purpose is to protect the County's natural resources while concentrating growth within an urbanized area that can be well served by public infrastructure. Areas within the USL include most of the Urban Core, Watsonville and some surrounding neighborhoods.

Measure J also established a building permit allocation system, which is set by an annual growth rate target adopted by the Board of Supervisors. Each year, the Board sets a target growth goal and allocates building permits into urban and rural allocations, with most growth typically targeted to the urban areas. According to the Housing Element of 2010, permit demand has rarely exceeded availability. In only three of 30 years (1978 and 1979, the first years of the program, and in 2001 during the building boom) did permit demand exceed the mandated caps. In those years, the Board of Supervisors authorized the use of permits to be carried over from prior years to meet demand. It is interesting to contemplate whether perceptions about the County's growth control measure act to suppress economic and housing development to a greater extent than may even have been intended by supporters of the Measure itself.

#### **Building Permit Activity**

The table below traces the level of building permit activity in Santa Cruz County (all jurisdictions combined) and California between 2000 and 2011. The number of building permits issued in the County somewhat follows economic cycles and has been limited, especially in the later part of the last decade. Building permits reached a peak in 2004, where permits were issued for 741 units. This declined steadily prior to the Great Recession, and dropped off dramatically after 2008. In 2011, building permits were issued for only 119 units, similar to the numbers in 2009 and 2010, when 133 and 123 units were permitted, respectively. The net effect is that very little supply has been added to the housing market in recent years.

A majority of building permits issued in Santa Cruz County were for single-family homes, compared to the state. In 2011, 83.2 percent of permits issued in Santa Cruz County were for single-family homes, down from the trend in the preceding ten years, where permits for single-family homes accounted for 90 percent of all permits issued. This is also in sharp contrast to the state, where in 2011, permits for multi-family units comprised the majority of all permits issued (53.2 percent). In fact, over the last ten years California has seen a trend towards more multi-family units, with a greater share of building permits issued each year for multi-family residential. In contrast, Santa Cruz County development patterns have remained strongly single-family residential.

Table 15: Residential Building Permits, Santa Cruz County and CA, 2000-2011

	Santa Cruz County											
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Building Type (#)												
Single-Family	390	432	412	663	736	673	539	321	215	132	119	99
Multi-Family	25	24	10	29	5	27	21	38	10	1	4	20
Total	415	456	422	692	741	700	560	359	225	133	123	119
<b>Building Type (%)</b>												
Single-Family	94.0%	94.7%	97.6%	95.8%	99.3%	96.1%	96.3%	89.4%	95.6%	99.2%	96.7%	83.2%
Multi-Family	6.0%	5.3%	2.4%	4.2%	0.7%	3.9%	3.8%	10.6%	4.4%	0.8%	3.3%	16.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Annual % Change												
Single-Family		10.8%	-4.6%	60.9%	11.0%	-8.6%	-19.9%	-40.4%	-33.0%	-38.6%	-9.8%	-16.8%
Multi-Family		-4.0%	-58.3%	190.0%	-82.8%	440.0%	-22.2%	81.0%	-73.7%	-90.0%	N/A	400.0%
						Califo	rnia					
	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Building Type (#)	•											
Single-Family	105,018	107,361	123,013	139,870	151,568	154,703	107,714	68,266	32,432	25,525	25,693	21,705
Multi-Family	40,557	39,378	36,560	- ,	, -	, -	- ,	41,807	30,249	9,544	-,	23,766
Total	145,575	146,739	159,573	191,948	207,390	205,020	160,502	110,073	62,681	35,069	43,716	45,471
<b>Building Type (%)</b>												
Single-Family	72.1%	73.2%	77.1%	72.9%	73.1%	75.5%	67.1%	62.0%	51.7%	72.8%	58.8%	47.7%
Multi-Family	27.9%	26.8%	22.9%	27.1%	26.9%	24.5%	32.9%	38.0%	48.3%	27.2%	41.2%	52.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Annual % Change												
Single-Family		2.2%	14.6%	13.7%	8.4%	2.1%	-30.4%	-36.6%	-52.5%	-21.3%	0.7%	-15.5%
Multi-Family		-2.9%	-7.2%	42.4%	7.2%	-9.9%	4.9%	-20.8%	-27.6%	-68.4%	88.8%	31.9%

Sources: U.S. Census Bureau, Building Permit Trends, 2000-2011; BAE, 2013.

### Median Home Prices

Median home prices have increased between 2011 and 2012, indicating that the housing market may be recovering. Table 16 shows the median home price for units sold in different parts of the County in 2011 and 2012. County-wide, the median home price rose from \$385,000 in 2011 to \$430,000 in 2012, an increase of 11.7 percent. A similar trend was observed in both Santa Clara County and Monterey County, where home prices rose by 11.1 percent and 15.4 percent, respectively, suggesting that the housing recovery is happening at a regional level. In 2012, Santa Cruz County's median home price of \$430,000 was higher than Monterey County's (\$277,500), but lower than Santa Clara County (\$525,000).

Median home prices were highest in the Urban Core, followed by the North Coast and South County. In the Urban Core, median home prices ranged from a low of \$420,000 in Capitola to a high of \$565,000 in Aptos. Virtually every locale, including Santa Cruz City, Scotts Valley, Aptos, and Soquel, experienced an increase in the median home sales price, with the exception of Capitola. Aptos saw the biggest gains, with median prices rising by 12.7 percent between 2011 and 2012. In the North Coast, the median sales price also increased in every area, ranging from \$235,000 in Boulder Creek to \$380,000 in Ben Lomond in 2012. Median home prices rose the fastest in Felton and Brookdale, where the year over year increase was between 22.9 and 30.1 percent. South County generally saw

an increase in the median sales price as well, although home prices were slightly lower, between \$235,750 and \$278,500 in Freedom and Watsonville, respectively.

#### Housing Affordability

The price of for-sale housing in Santa Cruz County, historically and currently high, can be considered a challenge from an economic vitality point of view, with some employers affected by the high market prices in terms of ability to attract talented workers.

Data from the National Association of Home Builders (NAHB) reveals that even after the housing downturn, Santa Cruz County is still one of the most expensive areas in the nation. The NAHB publishes a Housing Opportunity Index, which measures the share of homes sold that are affordable to households earning the local median income. In Q1 2013, of the 222 MSAs tracked by NAHB, the Santa Cruz-Watsonville MSA, which includes all of Santa Cruz County, ranked 219 in terms of homes for sale that were affordable to households earning the local area median income. In fact, among metropolitan areas with less than 500,000 residents, Santa Cruz County was the least affordable metro area in the country in Q1 2013. According to the NAHB, the median price of homes sold in Q1 2013 was \$426,000, and only 37.1 percent of homes sold were affordable to households earning the area median income of \$73,800. This level reflects the relatively more-affordable housing market that exists just after the "Great Recession", and in the past the affordability level was even lower for the Santa Cruz housing market. As stated earlier, to the extent that households are "overpaying" for housing (generally considered as being paying more than 30-35% of household income for housing costs), then those households have less disposable income available to purchase goods and services and support the local economy. The extent of "leakage" and ability to capture additional local revenues may therefore be less than could be expected, due to housing costs.

The table below shows recent median home sale prices for Santa Cruz County, compared to Santa Clara and Monterey Counties, as well as prices within main submarkets of the County. As shown, Santa Cruz County overall had a median price below Santa Clara County, but well above Monterey. Particularly expensive areas included all of the Urban Core communities, with less expensive levels in North and South County. Median prices are also rising rapidly throughout most parts of Santa Cruz County, indicating strong demand but also creating an ongoing affordability challenge.

While housing affordability is of concern, it should be recognized that the housing market is a function of supply and demand. If supply is too low, prices are high. Santa Cruz County, like many jurisdictions, does have an inclusionary housing requirement that applies to residential development, which is intended to support the ability of lower-income households to afford housing in the area. The requirement applies to projects that create 5 or more housing sites or units, and the usual inclusionary percentage is 15%. However, there are certain circumstances when the affordability requirement rises to 40%. The County should consider analyzing its inclusionary housing policies to ensure that its goal of an adequate housing supply available to all segments of the population and income levels is being met by its current regulatory scheme.

Table 16: Median Home Sale Price, 2011-2012

	2011	2012	% Change 2011-2012	Homes Sold in 2012 (a)
Santa Cruz County	\$385,000	\$430,000	11.7%	2,415
North Coast				
Ben Lommond	\$360,000	\$380,000	5.6%	65
Boulder Creek	\$225,000	\$235,000	4.4%	146
Brookdale	\$240,000	\$312,250	30.1%	10
Felton	\$260,000	\$319,500	22.9%	92
Urban Core				
Santa Cruz	\$500,000	\$521,000	4.2%	821
Scotts Valley	\$516,000	\$540,000	4.7%	186
Capitola	\$428,000	\$420,500	-1.8%	125
Aptos	\$501,500	\$565,000	12.7%	376
Soquel	\$450,000	\$457,000	1.6%	62
South County				
Watsonville	\$260,000	\$278,500	7.1%	477
Freedom	\$239,000	\$235,750	-1.4%	33
Santa Clara County	\$472,500	\$525,000	11.1%	20,940
Monterey County	\$240,500	\$277,500	15.4%	3,805

Notes:

<sup>(</sup>a) Includes both single family and condominiums. Source: DQNews; BAE, 2013

# **COUNTY FISCAL VITALITY**

This chapter reviews unincorporated Santa Cruz County's recent fiscal revenue picture, including the sources of revenue for the General Fund. This analysis reviews actual General Fund revenue data for the period between FY 2005/06 to FY 2011/12, the last year for which actual revenues were available. Information for FY 12/13 will soon be available, and it is expected to reflect stronger revenues than the prior year.

### **General Fund Revenue Trends**

Santa Cruz County's General Fund revenues have followed national business cycles of expansion and recession. Revenues increased between FY 2005/06 and FY 2007/08, when it reached a peak of \$370 million. Receipts fell when the recent recession took hold, declining between FY 2007/08 to FY 2009/10. The most recent figures illustrate a rebound, with General Fund Revenue in FY 2011/12 back up to \$371 million, exceeding the pre-recession peak in FY 2007/08.

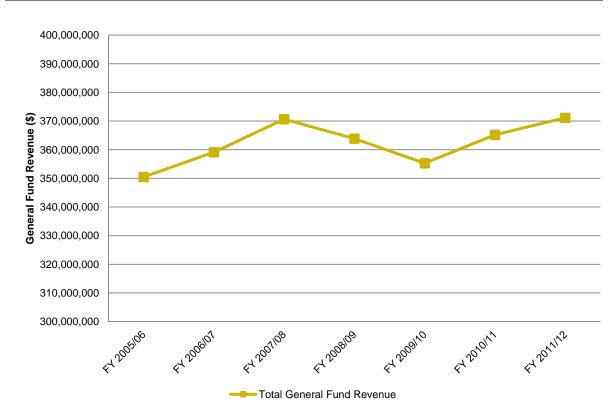


Figure 5: General Fund Revenue, Santa Cruz County, FY 2005/06- FY 2011/12

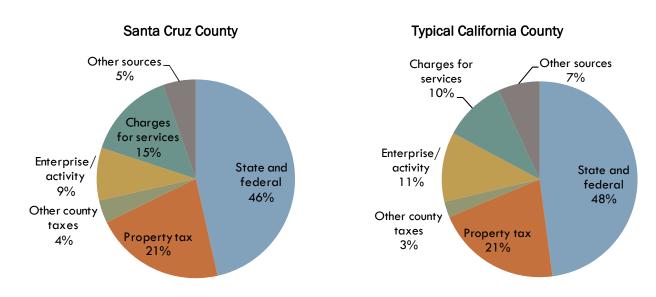
Sources: County of Santa Cruz; BAE, 2013.

<sup>&</sup>lt;sup>13</sup> The National Bureau of Economic Research (NBER) established that the US was in recession from December 2007 through June 2009; NBER, 2008.

#### Comparison of Santa Cruz County to a Typical California County

In 2011, the Public Policy Institute of California published a study showing revenue sources for a typical California county using data compiled from California counties' Annual Financial Reports for FY 2008/09. The figure below compares revenue sources in Santa Cruz County with a typical California county.

Figure 6: General Fund Revenues for Santa Cruz County & Typical CA County, FY 2008/09



Note: Other County Taxes includes sales and use taxes, transient-occupancy taxes, transfer taxes, and other taxes collected by the County. Other Sources includes licenses, permits, and franchises; fines, forfeitures, and assessments; revenue from the use of money and property; and miscellaneous revenue.

Sources: Public Policy Institute of California, *Just the Facts: The State-County Fiscal Relationship in California*, 2011; County of Santa Cruz, 2013; BAE, 2013.

Overall, the composition of Santa Cruz County's General Fund Revenue was similar to that of an average California county. Intergovernmental revenue, which includes transfers from the federal and state government, was the County's primary revenue source. In FY 2008/09, intergovernmental revenue accounted for 46 percent of Santa Cruz County's General Fund, which was similar to the 48 percent in a typical California County. Property taxes, sales and use taxes, transient occupancy taxes, and transfer taxes comprised 25 percent of the County's General Fund in FY 2008/09, similar to 24 percent for an average California county.

#### General Fund Revenue Comparison, Pre-Recession and Now

Property taxes, sales taxes, transient occupancy taxes (TOT), and revenue from construction permits were lower in FY 2011/12 compared to FY 2007/08. Property taxes in FY 2011/12 were 1.1 percent lower, sales taxes were 5.9 percent lower, TOT was 0.4 percent lower, and revenue from construction permits was 53.3 percent lower in FY 2011/12 than in FY 2007/08. However, shortfalls in these categories have been alleviated by increases in intergovernmental aid (including grants), license and franchise fees; fines, and assessments, and other taxes. Although General Fund revenue has rebounded in recent years, these above categories are still in the process of recovering from the recession.

## **Key Revenue Trends**

#### Property Tax Trends

Property tax receipts have recovered somewhat from the recession, although the recovery has not been robust. The County's property tax revenue climbed as the economy expanded through FY 2007/08. Revenues continued to increase through FY 2008/09, even after the recession took hold and General Fund revenues dropped. Property taxes then fell substantially in FY 2009/10, down 10.7 percent to \$69 million. Since then, revenues have been slow to return to their pre-recession levels. In FY 2010/11, property tax revenue increased slightly, but fell again in FY 2011/12, and projected to decline again in FY 2012/13 to \$72.5 million, based on the County's adopted budget. In FY 2011/12, property tax revenue accounted for almost 20 percent of the County's General Fund.

\$100,000,000
\$80,000,000
\$64,070,580
\$69,268,630
\$73,823,128
\$20,000,000
\$0

Property taxes

Figure 7: Property Tax Revenues, Santa Cruz County, FY 2005/06- FY 2011/12

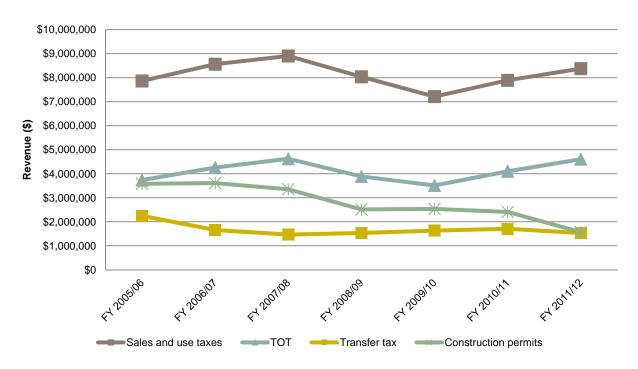
Notes: Revenue includes secured, unsecured, and supplemental property taxes. Sources: County of Santa Cruz, 2013; BAE, 2013.

### Sales Tax, Transient-Occupancy Tax, Transfer Tax, and Construction Permit Revenue Trends

In FY 2011/12, only 4.3 percent of the County's revenues were generated from sales tax, transient-occupancy tax, transfer tax, and construction permit revenue. Figure 8 illustrates in more detail the trends from these revenue sources. As shown, sales and use tax and transient-occupancy tax mirror the trends in the economy, reaching peaks in FY 2007/08 in tandem with the economic boom, and falling in subsequent years to a low in FY 2009/10. Since then, both sales tax and TOT have been climbing due to rising consumer spending and recovering occupancy rates in Santa Cruz hotels.

Real estate transfer taxes and revenue from construction permits have been flat and falling over time. Transfer taxes are collected when real estate is sold or transferred, and are an indicator of the level of market activity. While transfer tax revenues typically follow economic cycles, this has not been the case in Santa Cruz County. Real estate transfer taxes actually fell between FY 2005/06 and FY 2007/08, when the economy was expanding and property tax revenue was rising. This suggests that even when the housing boom was taking place, with median home prices rising in Santa Cruz during this period, there were fewer properties being bought and sold in Santa Cruz. One reason for this may be the lack of housing supply and a lack of new inventory being added to the market. Building permit trends show a continuous decline in the number of building permits issued from 2005 onward (see Table 15 in the Real Estate Market Conditions Chapter).

Figure 8: Sales and Use Tax, TOT, Transfer Tax, and Revenue from Construction Permits, Santa Cruz County, FY 2005/06 – FY 2011/12



Sources: County of Santa Cruz, 2013; BAE, 2013.

# LOCAL ECONOMIC DEVELOPMENT INITIATIVES

This section highlights economic development initiatives currently underway in the incorporated cities within Santa Cruz County, and other strategies that are being pursued by regional groups.

## City of Santa Cruz

Santa Cruz City's Economic Development Department is the successor agency to the former Redevelopment Agency, which dissolved in February 2012 after the California Supreme Court upheld Assembly Bill (AB) X1 26 and ordered the dissolution of all redevelopment agencies in the state. With the loss of redevelopment, the City can no longer use tax-increment finance to fund local infrastructure and other economic development projects. As a result, the City has had to reprioritize its initiatives and preserve the projects it can with fewer resources.

The City is still pursuing a wide range of policies with the goal of making Santa Cruz a more beautiful and more economically viable place to call home. The goals of the Economic Development Department are to foster programs that provide diverse work opportunities, to meet the retail and service needs of residents and visitors, to create a strong tax base, to preserve environmental quality and enhance quality of life, to increase the supply of affordable housing, and to foster a quality urban design that preserves the distinct character of the City.

The City is currently engaged in the following economic development activities:

- Business retention and attraction: City Council and the Mayor regularly meet with business and retail owners, and will assign staff to track issues for policy development. In addition, the City aims to build off the momentum of the 2012 Forever 21 and Hotel Paradox deals to attract new retail and office clients to lower retail leakage.
- Open Counter Project is a new online business portal launched in 2013 that puts information related to opening up a business in Santa Cruz, including zoning, permitting, licensing, and fee information all in one place. Businesses can enter information into Open Counter, which can speed up the processing for permits and licensing. The City hopes this tool will make the City more business-friendly, and result in a net increase in applications through this portal. The City also launched Open Data, which contains 52 datasets that are available for public download.
- Improving the Existing Hotel Stock: the City is considering an ordinance that would rebate a portion of a hotel's transient occupancy tax to incentivize hotels to improve their facilities. Cities use this technique as a way to encourage hotel owners to renovate their properties. The City is expected to tailor its policy to smaller hotels and boutique hotels in the City.
- Tech Transfer: the City has an active partnership with UCSC to encourage talent transfer from the UCSC Baskin School of Engineering by placing select student interns into local start-ups and green technology companies. The Project for Innovation and Entrepreneurship (PIE) is currently in its fifth year, and according to the 2011/12 Annual Report, placed 48 students in internship positions in technology and other businesses. In addition, UCSC launched a new

Center for Entrepreneurship (C4E) in 2011, which offers students across multiple disciplines, including computer science, economics, psychology, and digital arts/new media, courses designed to give students practical experience in entrepreneurship. C4E also hopes to leverage UCSC's rich research in information technology, energy and sustainability, and biomedicine.

- Broadband Deployment: the City is a member of the Central Coast Broadband Consortium, a
  broad-based ad hoc group of local governments, economic development agencies, education
  and health organizations, community groups, private business, and citizens dedicated to
  improving broadband availability in Monterey, Santa Cruz, and San Benito counties. In 2011,
  the consortium applied for a \$450,000 grant to develop a database of broadband assets, to
  develop policies to finance and deploy broadband service, and to augment access among
  underrepresented communities. The City is also working to create ordinances that support
  fiber development within its boundaries.
- Marketing: the City coordinates with other groups in the county on regional marketing efforts

# City of Watsonville

Watsonville adopted its Economic Development Strategy in 2008 as part of its General Plan Update. The Plan acknowledges that the City's economy is rooted in agriculture and food processing, and the issues it faces are very different from the northern areas in Santa Cruz County. In particular, the Economic Development Strategy highlighted a few key challenges that the City faces, including: low educational attainment and skill levels within the local labor force, a shortage of affordable workforce housing, a lack of available land, obstacles facing large-scale development, and lack of funding at the local level for public initiatives. Given these unique challenges, the Economic Development Strategy was directed to address these issues. Unfortunately, the loss of redevelopment has significantly reduced funding available for these policies, according to an interview with the City's Economic Development Manager. Still, the City is still engaged in about 90 percent of the tasks listed in the strategy.

The City's economic development goals are to create a vibrant community, a business environment that supports the retention of existing businesses, and the attraction of new business and entrepreneurs, and a workforce that can meet the needs of existing businesses. The policies listed below describe the City's primary economic development objectives.

- Business retention and expansion: City staff and leaders meet frequently with business owners in the City to demonstrate the City's support of existing businesses and to listen to concerns
- **Business attraction**: the City is leveraging the existing business base and targeting firms in similar industries, including light manufacturing, food processing, and other entrepreneurs
- Manabe-Ow: the 2008 Economic Development Strategy recommended developing the
  Manabe-Ow property in Watsonville as a premier flexible employment center for industrial
  and/or office park uses. The property was annexed by the City in 2006, but the City has had
  trouble identifying sufficient funds to pay for infrastructure and finding a developer. Still, the
  95-acre parcel presents an opportunity for the City to build new industrial and office space.

- Downtown revitalization: the City's central business district is the historic heart of
  Watsonville. Recent improvements include the completion of multiple sign and façade
  improvement projects and installing sidewalk improvements.
- Infrastructure finance district: with the loss of tax-increment financing, the City is looking for alternatives to generate funds for public initiatives. The City's Economic Development Manager mentioned that the City may want to create an infrastructure finance district for the Downtown area.
- Education and workforce training: the ED strategy calls for identifying education and
  workforce partners to encourage major employers and educational agencies to implement
  programs that can raise the educational attainment levels and improve career opportunities
  for local residents.

## City of Capitola

Capitola is currently in the process of updating its General Plan, which includes specific policies and programs to foster economic development. The City's economic development goals are designed to help support a vibrant community, while maintaining a business environment that supports the retention and expansion of existing businesses. The City's primary economic development activities are focused on reinforcing the 41<sup>st</sup> Avenue Corridor as the region's main retail destination, and at the same time, developing a vibrant historic beach village. To accomplish these efforts the City has entered into an agreement with the Capitola Mall owners to assist in the relocation of the Transit Center, and partnered with the Village Business Improvement Association to enhance Village street and sidewalk maintenance.

# City of Scotts Valley

Scotts Valley adopted an Economic Development Plan in 2007, and approved a Town Center Specific Plan in December 2008. The Economic Development Plan emphasizes creating a positive business environment and promotion of the City as such; encouraging business expansion, retention and attraction; undertaking other efforts to foster a healthy commercial sector that meets the needs of local shoppers; and assuring that the environment and public infrastructure support a viable business climate. A major economic development activity for Scotts Valley is to foster creation of a "town center", which would be a mixed-use node with commercial, civic and residential uses that becomes the heart of the city. Due to shift of some major businesses to Silicon Valley in recent years, there is a high office vacancy rate which the City also endeavors to address with business attraction efforts.

# County of Santa Cruz

The County of Santa Cruz has historically not been pro-actively engaged in economic development efforts, partially in recognition that the incorporated cities in the County were generally considered more attractive areas for development in proximity to other job centers, housing areas, services and infrastructure. In recent years the County has placed a greater emphasis on economic vitality. An

effort to create an economic development division within the County Redevelopment Agency in 2010/11 faltered when the State took actions to dissolve redevelopment agencies in 2011/12. However, in July 2012, the Planning Department was able to hire an Economic Development Coordinator to augment other efforts the Department was pursuing to improve the business land use/regulatory environment in support of economic vitality. Grants have been obtained to enable efforts to focus on the CEMEX re-use plan, and on various economic development opportunity sites within Live Oak, Soquel and Aptos. Consultants were hired to prepare this Economic Vitality Strategy. Work to modernize land use regulations, streamline permit processes and improve customer service is well underway, with some phases completed and others to come. Outreach to assist businesses and potential development projects is on-going, and collaborative partnerships throughout the region are making it known that the County is taking a new approach to economic vitality. The Board of Supervisors is expected to augment resources available for economic vitality activities within the County of Santa Cruz in the FY 2013/14 Budget. There is a great degree of potential in the unincorporated area that can be tapped in a manner that recognizes community and environmental values while increasing opportunities for jobs and housing.

## Other Economic Development Agencies and Organizations

#### Santa Cruz County Workforce Investment Board (WIB)

The Santa Cruz County Workforce Investment Board (WIB) is a countywide agency which manages employment services funded by the federal Workforce Investment Act. Programs include training and deployment of the labor force, and retraining of unemployed workers to provide new skills.

The WIB also leads the formulation of the Santa Cruz County Comprehensive Economic Development Strategy (CEDS), as required by the federal government for the County to receive funding from the Economic Development Administration. The CEDS establishes six goals for the County, including promoting workforce development, ensuring regional prosperity, improving quality of life, upgrading infrastructure, supporting the ongoing fiscal health of the County, and building collaborative partnerships. The CEDS is also used to help the County prioritize projects proposed for the unincorporated areas. The 2012 CEDS identified the following regional projects and priorities that would qualify for EDA funding:

- 7th and Brommer Street, Santa Cruz County
- 17<sup>th</sup>/Capitola Road, Santa Cruz County
- Aptos Village Improvement Project
- Business/Technology Incubator, Santa Cruz City
- Capitola Village Parking Facility, Capitola
- Downtown Watsonville Revitalization, Watsonville
- Manabe-Ow Industrial Park Infrastructure Improvements, Watsonville
- Pajaro River Levee Reconstruction, Santa Cruz County
- Capitola Mall Improvements, Capitola
- Scotts Valley Town Center, Scotts Valley
- Tannery Arts Center, Santa Cruz City

#### Central Coast Small Business Development Center (SBDC)

Founded in 1985, the Central Coast SBDC at Cabrillo College is one of 1,200 SBDCs in the US. This organization contributes essential services to small business. In 2012, the SBDC reports providing free business counseling to 433 small businesses, resulting in 45 new businesses, 251 new jobs, 125 jobs retained and over \$9.1 million dollars in equity and debt capital obtained by Cabrillo College SBDC clients. The Central Coast SBDC is principally funded by the US Small Business Administration and receives local match funding from the City of Santa Cruz and the Workforce Investment Board.

### Santa Cruz County Conference & Visitors Council (CVC)

The Santa Cruz County Conference and Visitors Council (CVC) serves visitors and travel professionals with a comprehensive web site linked to local attractions, hotels, and restaurants. According to its website, the mission of the Santa Cruz County Conference & Visitors Council is to stimulate the economy by promoting Santa Cruz County as a visitor, conference and film destination through marketing programs, including advertising, promotion and visitor services. The Council's priority is "attracting high-yield overnight business during the off-peak periods of the year."

In collaboration with the County Board of Supervisors, one of CVC's recent initiatives has been to form a Tourism Marketing District (TMD) in an effort to provide consistent funding for tourism promotion. The purpose of the special district is to increase overnight visitation at County lodging facilities, particularly during the non-summer months of the year. The Santa Cruz County Conference and Visitors Council (CVC) is the implementing agency, devoting a special tax assessment of each lodging charge to overnight guests to marketing and promotion of lodging in the County. In exchange, local government funding of the CVC will end, with the result being a more consistent, industry-paid revenue stream.

#### Santa Cruz Area Chamber of Commerce and Other Business Organizations

The Santa Cruz Area Chamber of Commerce engages in activities to increase employment and investment in Santa Cruz County with the goal of increasing its economic vitality and prosperity. These activities include:

• Two standing economic development (ED) committees each with 25 to 35 members: (1) the Community Affairs Committee which develops and implements strategies to improve ED in five critical areas – housing, transportation, water, education, and economic development and monitors an array of issues, projects, and concerns, providing advocacy and support as needed, and (2) the Economic Development Council, a partnership with the City of Santa Cruz to share issues and concerns regarding public policy affecting economic vitality in the City of Santa Cruz and to work collaboratively on city economic development activities.

Community Leadership Visits (CLV), providing a shared immersion experience for key decision-makers from the private sector, education, and local government in economic elements of other communities. In 2013 the CLV visited Boulder and Fort Collins, Colorado. In 2012 the CLV visited San Luis Obispo.

Economic development projects, undertaken on an ad hoc basis, have included:

- Retail development including the recruitment and support of visits by Robert Gibbs resulting
  in the engagement of Gibbs and associates in a Retail Market Study and subsequent
  activities to implement its findings.
- **Employer survey** of employment expectations and training needs undertaken on contract with the Workforce Investment Board Santa Cruz of 1,000 county employers.
- **Beach Downtown trolley** development to support tourism retail and visitor services including the formation of the operating committee, contracting for its operation and maintenance, and the initial funding of its operation.
- Warriors recruitment & arena development including community organizing for related to land use and economic engagement between the Warriors and participating businesses.
- Advocacy, in support of projects and public policy with significant impacts on economic vitality. The Chamber currently monitors more than 30 projects, policy initiatives, and ED opportunities.
- Annual Business Climate Survey gathering data on prior year business performance, expectations for the coming 18 months, and public policy issues and concerns affecting business.

In addition to the Santa Cruz Area Chamber, there are many other business organizations and Chambers of Commerce throughout the County, including but not limited to the Santa Cruz Business Council, the Capitola Soquel Chamber of Commerce, the San Lorenzo Valley Chamber of Commerce, and the Santa Cruz Downtown Association. Each of these groups advocates for improved business conditions for its members.

# APPENDIX A: FOCUS GROUP PARTICIPANTS

#### HEALTH CARE, NGO, NON-PROFITS

- 1. John Collins II, Goodwill
- 2. Lance Linares, SC Community Foundation
- 3. Mary Lou Goeke, United Way of Santa Cruz
- 4. Rock Pfotenhauer, Cabrillo College
- 5. Helen Ewan-Storey, Women Ventures Project
- 6. Tim Brattan, California Grey Bears
- 7. Bob Langseth, Boys & Girls Club of Santa Cruz
- 8. Tom Hart, Palo Alto Medical Foundation
- 9. Leslie Conner, Santa Cruz Women's Health Center
- 10. Michael Watkins, Santa Cruz County Schools
- 11. Danny Keith, Grind Out Hunger
- 12. Kirsten Liske, Ecology Action

#### TECH, INNOVATION, AND CREATIVES

- 1. Peter Koht, City of Santa Cruz
- 2. Peggy Dolgonos, Cruzio
- 3. Manu Koenig, Civinomics
- 4. Steve Rebottaro, Ledyard
- 5. John Christ, Ledyard
- 6. Katie Carnathan, Comcast
- 7. Michael Loik, UCSC Environmental Technology
- 8. Bettye Saxon, AT&T

#### LEISURE + HOSPITALITY, TOURISM, ARTS, SPORTS

- 1. Peg Danielson, Friends of State Parks
- 2. Dale Pollack, Mount Hermon
- 3. Karl Rice, Santa Cruz Seaside Company
- 4. Ann Hazelton, Tannery Arts Center
- 5. Dawn Teall, Scotts Valley Artisans
- 6. Sharon O'Neil, Pajaro Valley Arts Council
- 7. Linnaea Holgers-James, Artisans Gallery
- 8. Anne Dimock, Sempervirens
- 9. Jen Karno, City of Santa Cruz
- 10. Ellen Primack, Cabrillo Festival of Contemporary Music
- 11. Scott Hoyt, Pasatiempo Golf Club
- 12. Sacha Lozano, Resource Conservation District
- 13. Ronna Schulkin, 17th Avenue Studios
- 14. Megan Searcy, Santa Cruz Cultural Council

#### FINANCE, DEVELOPERS, REAL ESTATE

- 1. Bryan Chambers, Bailey Properties & San Lorenzo Valley Chamber of Commerce
- 2. Steven Allen, Allen Property Group
- 3. Charlie Eadie, Hamilton Swift Land Use Planning
- 4. Jackie Copriviza, JR Parrish
- 5. Reed Geisreiter, Comerica Bank
- 6. Shawn Lipman, Santa Cruz County Bank
- 7. Joe Appenrodt, Appenrodt Commercial Properties
- 8. David Smith, DL Smith Real Estate Services
- 9. Carrie Birkhofer, Bay Federal Credit Union
- 10. Derek VanAlstine, VanAlstine Design
- 11. Kathy Graff, Bei Scott Co.
- 12. Martina O'Sullivan, Dominican Hospital
- 13. Diedre Hamilton, PDC (Safeway) & Dominican Hospital
- 14. Rose Marie McNair, McNair Real Properties
- 15. Jesse Nickell, Barry Swenson Builders

#### CHAMBER OF COMMERCE, ED DIRECTORS

- 1. Bonnie Lipscomb, City of Santa Cruz
- 2. Kurt Overmeyer, City of Watsonville
- 3. Jamie Goldstein, City of Capitola
- 4. Carmen Herrera-Mansir, El Pajaro CDC
- 5. Sharolynn Ullestad, Scotts Valley Chamber of Commerce
- 6. Teresa Thomae, Small Business Development Center
- 7. Laura Brown, Aptos Chamber of Commerce
- 8. Joe Foster, Santa Cruz County Business Council
- 9. Chip, Santa Cruz Downtown Association
- 10. Mary Andersen, San Lorenzo Valley Chamber of Commerce
- 11. Ellen Murtha, Shoreline Workforce Development
- 12. David Mirrione, Workforce Investment Board
- 13. Toni Castro, Capitola Soquel Chamber of Commerce
- 14. Rich Hill, SCORE
- 15. Eric Hammer, Boulder Creek Business Association
- 16. Tamara O'Kelly, Boulder Creek Business Association
- 17. Justin Acton, Boulder Creek Business Association
- 18. Bill Tyselling, Santa Cruz Area Chamber of Commerce

#### AGRICULTURE, FOOD, WINERIES

- 1. Peggy Dillon, Twins Kitchen
- 2. Dick Peixoto, Lakeside Organics
- 3. Cynthia Sandberg, Love Apple Farms
- 4. Laura Tourte, UC Agriculture Extension
- 5. Penny Leff, UC Agriculture Extension

- 6. Peter Meehan, Newman's Own Organics
- 7. Cathy Calfo, California Certified Organic Farmers
- 8. Maggie Ivy, Santa Cruz Conference & Visitor's Bureau
- 9. Bryan Largay, Santa Cruz County Land Trust
- 10. Megan Metz, Santa Cruz Mountain Winegrowers Association
- 11. Jerold O'Brien, Silver Mountain Winery
- 12. Jeff Emery, Surf City Vintners
- 13. Zach Davis, Penny Ice Creamery
- 14. Kendra Baker, Penny Ice Creamery
- 15. Scott Roseman, New Leaf Markets

# APPENDIX B: DETAILED DEMOGRAPHIC DATA

Table B-1: Population Trends 2000-2010

Area	2000	2010	Percent Change 2000-2010	Avg. Annual % Change 2000-2010
North Coast/Mountains				
Total Population	34,549	31,598	-8.5%	-0.9%
in Households	32,933	31,242	-5.1%	-0.5%
in Group Quarters	1,616	356	-78.0%	-14.0%
Urban Core				
Total Population	134,094	138,990	3.7%	0.4%
in Households	127,846	129,574	1.4%	0.1%
in Group Quarters	6,248	9,416	50.7%	4.2%
Summit				
Total Population	22,066	21,811	-1.2%	-0.1%
in Households	21,825	21,599	-1.0%	-0.1%
in Group Quarters	241	212	-12.0%	-1.3%
South County				
Total Population	64,893	69,983	7.8%	0.8%
in Households	63,970	68,998	7.9%	0.8%
in Group Quarters	923	985	6.7%	0.7%
Santa Cruz County				
Total Population	255,602	262,382	2.7%	0.3%
in Households	246,574	251,413	2.0%	0.2%
in Group Quarters	9,028	10,969	21.5%	2.0%
Monterey County				
Total Population	401,762	415,057	3.3%	0.3%
in Households	380,786	396,355	4.1%	0.4%
in Group Quarters	20,976	18,702	-10.8%	-1.1%
Santa Clara County				
Total Population	1,682,585	1,781,642	5.9%	0.6%
in Households	1,652,871	1,751,292	6.0%	0.6%
in Group Quarters	29,714	30,350	2.1%	0.2%
State of California				
Total Population	33,871,648	37,253,956	10.0%	1.0%
in Households	33,051,894	36,434,140	10.2%	1.0%
in Group Quarters	819,754	819,816	0.0%	0.0%

Sources: US Census, 2000, 2010; BAE, 2013.

Table B-2: Household Trends 2000-2010

Area	2000	2010	Percent Change 2000-2010	Avg. Annual % Change 2000-2010
North Coast/Mountains				
Number of Households	12,843	12,982	1.1%	0.1%
Average Household Size	2.56	2.41	-6.2%	-0.6%
Urban Core				
Number of Households	53,141	54,400	2.4%	0.2%
Average Household Size	2.41	2.38	-1.0%	-0.1%
Summit				
Number of Households	8,131	8,385	3.1%	0.3%
Average Household Size	2.68	2.58	-4.0%	-0.4%
South County				
Number of Households	17,024	18,588	9.2%	0.9%
Average Household Size	3.76	3.71	-1.2%	-0.1%
Santa Cruz County				
Number of Households	91,139	94,355	3.5%	0.3%
Average Household Size	2.71	2.66	-1.8%	-0.2%
Monterey County				
Number of Households	121,236	125,946	3.9%	0.4%
Average Household Size	3.14	3.15	0.3%	0.0%
Santa Clara County				
Number of Households	565,863	604,204	6.8%	0.7%
Average Household Size	2.92	2.90	-0.7%	-0.1%
State of California				
Number of Households	11,502,870	12,577,498	9.3%	0.9%
Average Household Size	2.87	2.90	1.0%	0.1%

Sources: US Census, 2000, 2010; BAE, 2013.

Table B-3: Household Composition, 2010

North Coast/	Urban	Communit	South
Wountains	Core	Summit	County
0.000	40.400	4.005	0.004
•	-	,	3,221 841
· ·		_	4,062
4,000	23,030	2,551	4,002
6,538	21,714	4,819	10,263
1,556	7,648	969	4,263
8,094	29,362	5,788	14,526
3,429	13,905	2,420	9,464
26.0%	30.2%	22.6%	17.3%
11.6%	15.8%	8.4%	4.5%
37.7%	46.0%	31.0%	21.9%
50.4%	39.9%	57.5%	55.2%
12.0%	14.1%	11.6%	22.9%
62.3%	54.0%	69.0%	78.1%
26.4%	25.6%	28.9%	50.9%
Santa Cruz	Monterey	Santa Clara	State of
County	County	County	California
24.926	27.317	131.506	2,929,442
11,659	8,157	45,874	1,005,583
36,585	35,474	177,380	3,935,025
43.334	66.660	330.540	6,213,310
14,436	23,812	96,284	2,429,163
57,770	90,472	426,824	8,642,473
29,218	52,402	232,072	4,713,016
26.4%	21.7%	21.8%	23.3%
12.4%	6.5%	7.6%	8.0%
38.8%	28.2%	29.4%	31.3%
45 9%	52 9%	54 7%	49.4%
15.3%	18.9%	15.9%	19.3%
10.576			
61.2%	71.8%	70.6%	68.7%
	3,380 1,508 4,888 6,538 1,556 8,094 3,429  26.0% 11.6% 37.7% 50.4% 12.0% 62.3% 26.4%  24,926 11,659 36,585  43,334 14,436 57,770 29,218	Mountains         Core           3,380         16,430           1,508         8,608           4,888         25,038           6,538         21,714           1,556         7,648           8,094         29,362           3,429         13,905           26.0%         15.8%           37.7%         46.0%           50.4%         39.9%           12.0%         14.1%           62.3%         54.0%           26.4%         25.6%           Santa Cruz County         Monterey County           24,926         27,317           11,659         8,157           36,585         35,474           43,334         66,660           14,436         23,812           57,770         90,472           29,218         52,402           26.4%         21.7%           12.4%         6.5%           38.8%         28.2%	Mountains         Core         Summit           3,380         16,430         1,895           1,508         8,608         702           4,888         25,038         2,597           6,538         21,714         4,819           1,556         7,648         969           8,094         29,362         5,788           3,429         13,905         2,420           26.0%         30.2%         22.6%           11.6%         15.8%         8.4%           37.7%         46.0%         31.0%           50.4%         39.9%         57.5%           12.0%         14.1%         11.6%           62.3%         54.0%         69.0%           26.4%         25.6%         28.9%           Santa Cruz         Monterey         Santa Clara County           24,926         27,317         131,506           11,659         8,157         45,874           36,585         35,474         177,380           43,334         66,660         330,540           14,436         23,812         96,284           57,770         90,472         426,824           29,218         52,402

Sources: US Census, 2010; BAE, 2013.

Table B-4: Household Tenure, 2000-2010

	North Coast/ Mountains		Urban Core		Summit		South County	
Tenure (#)	2000	2010	2000	2010	2000	2010	2000	2010
Owners	9,434	9,412	29,684	29,242	6,305	6,352	9,258	9,223
Renters	3,409	3,570	23,457	25,158	1,826	2,033	7,766	9,365
Total	12,843	12,982	53,141	54,400	8,131	8,385	17,024	18,588
Tenure (%)								
Owners	73.5%	72.5%	55.9%	53.8%	77.5%	75.8%	54.4%	49.6%
Renters	26.5%	27.5%	44.1%	46.2%	22.5%	24.2%	45.6%	50.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
% Change, 2000-2010								
Owners		-0.2%		-1.5%		0.7%		-0.4%
Renters		4.7%		7.3%		11.3%		20.6%
	01 0			. 0 1	01 01-	0	01-1	0-1161-
Tamuna (#)		uz County	Montere			ra County	State of 0	
Tenure (#)	2000	2010	2000	2010	2000	2010	2000	2010
Owners	54,681	54,229	66,213	64,077	338,661	348,298	6,546,334	7,035,371
Owners Renters	54,681 36,458	54,229 40,126	66,213 55,023	64,077 61,869	338,661 227,202	348,298 255,906	6,546,334 4,956,536	7,035,371 5,542,127
		•	,	- ,-	,	,	, ,	, ,
Renters	36,458	40,126	55,023	61,869	227,202	255,906	4,956,536	5,542,127
Renters Total	36,458	40,126	55,023	61,869	227,202	255,906	4,956,536	5,542,127
Renters Total Tenure (%)	36,458 <b>91,139</b>	40,126 <b>94,355</b>	55,023 <b>121,236</b>	61,869 <b>125,946</b>	227,202 <b>565,863</b>	255,906 <b>604,204</b>	4,956,536 <b>11,502,870</b>	5,542,127 <b>12,577,498</b>
Renters Total  Tenure (%) Owners	36,458 <b>91,139</b> 60.0%	40,126 <b>94,355</b> 57.5%	55,023 <b>121,236</b> 54.6%	61,869 <b>125,946</b> 50.9%	227,202 <b>565,863</b> 59.8%	255,906 <b>604,204</b> 57.6%	4,956,536 <b>11,502,870</b> 56.9%	5,542,127 <b>12,577,498</b> 55.9%
Renters Total  Tenure (%) Owners Renters	36,458 <b>91,139</b> 60.0% 40.0%	40,126 <b>94,355</b> 57.5% 42.5%	55,023 <b>121,236</b> 54.6% 45.4%	61,869 <b>125,946</b> 50.9% 49.1%	227,202 <b>565,863</b> 59.8% 40.2%	255,906 <b>604,204</b> 57.6% 42.4%	4,956,536 <b>11,502,870</b> 56.9% 43.1%	5,542,127 <b>12,577,498</b> 55.9% 44.1%
Renters Total  Tenure (%) Owners Renters Total	36,458 <b>91,139</b> 60.0% 40.0%	40,126 <b>94,355</b> 57.5% 42.5%	55,023 <b>121,236</b> 54.6% 45.4%	61,869 <b>125,946</b> 50.9% 49.1%	227,202 <b>565,863</b> 59.8% 40.2%	255,906 <b>604,204</b> 57.6% 42.4%	4,956,536 <b>11,502,870</b> 56.9% 43.1%	5,542,127 <b>12,577,498</b> 55.9% 44.1%

Sources: US Census, 2000, 2010; BAE, 2013.

Table B-5: Age Distribution, 2000-2010

	North Coast/Mountains		Urban Core		Summit		South County	
Age Cohort	2000	2010	2000	2010	2000	2010	2000	2010
Under 18	7,775	5,781	26,449	23,855	5,331	4,291	21,186	21,491
18-24	3,771	2,328	17,930	24,327	1,314	1,605	7,382	8,010
25-34	3,907	3,382	20,525	17,840	2,070	1,898	10,226	10,629
35-44	6,574	4,213	22,240	17,377	3,929	2,390	9,344	9,095
45-54	7,394	6,357	21,598	19,977	4,706	4,122	6,975	8,321
55-64	2,946	6,281	10,340	18,923	2,336	4,380	3,867	6,351
65-84	1,952	2,970	12,500	13,725	2,105	2,754	5,085	5,093
85 or older	230	286	2,512	2,966	275	371	828	993
Total	34,549	31,598	134,094	138,990	22,066	21,811	64,893	69,983
Under 18	22.5%	18.3%	19.7%	17.2%	24.2%	19.7%	32.6%	30.7%
18-24	10.9%	7.4%	13.4%	17.5%	6.0%	7.4%	11.4%	11.4%
25-34	11.3%	10.7%	15.3%	12.8%	9.4%	8.7%	15.8%	15.2%
35-44	19.0%	13.3%	16.6%	12.5%	17.8%	11.0%	14.4%	13.0%
45-54	21.4%	20.1%	16.1%	14.4%	21.3%	18.9%	10.7%	11.9%
55-64	8.5%	19.9%	7.7%	13.6%	10.6%	20.1%	6.0%	9.1%
65-84	5.6%	9.4%	9.3%	9.9%	9.5%	12.6%	7.8%	7.3%
85 or older	0.7%	0.9%	1.9%	2.1%	1.2%	1.7%	1.3%	1.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Median Age	38.0	45.2	36.0	37.1	41.4	46.9	28.8	29.9

	Santa Cruz County		Monterey County		Santa Clara County		State of CA	
Age Cohort	2000	2010	2000	2010	2000	2010	2000	2010
Under 18	60,741	55,418	114,050	111,013	416,402	429,545	9,249,829	9,295,040
18-24	30,397	36,270	43,721	46,253	155,900	158,078	3,366,030	3,922,951
25-34	36,728	33,749	64,023	62,077	299,140	269,566	5,229,062	5,317,877
35-44	42,087	33,075	61,978	54,820	296,883	278,369	5,485,341	5,182,710
45-54	40,673	38,777	49,251	53,254	218,715	263,594	4,331,635	5,252,371
55-64	19,489	35,935	28,440	43,218	135,018	185,546	2,614,093	4,036,493
65-84	21,642	24,542	35,600	37,665	142,540	169,469	3,170,001	3,645,546
85 or older	3,845	4,616	4,699	6,757	17,987	27,475	425,657	600,968
Total	255,602	262,382	401,762	415,057	1,682,585	1,781,642	33,871,648	37,253,956
Under 18	23.8%	21.1%	28.4%	26.7%	24.7%	24.1%	27.3%	25.0%
18-24	11.9%	13.8%	10.9%	11.1%	9.3%	8.9%	9.9%	10.5%
25-34	14.4%	12.9%	15.9%	15.0%	17.8%	15.1%	15.4%	14.3%
35-44	16.5%	12.6%	15.4%	13.2%	17.6%	15.6%	16.2%	13.9%
45-54	15.9%	14.8%	12.3%	12.8%	13.0%	14.8%	12.8%	14.1%
55-64	7.6%	13.7%	7.1%	10.4%	8.0%	10.4%	7.7%	10.8%
65-84	8.5%	9.4%	8.9%	9.1%	8.5%	9.5%	9.4%	
85 or older	1.5%	1.8%	1.2%	1.6%	1.1%	1.5%	1.3%	1.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90.2%
Median Age	35.0	36.9	31.7	32.9	34.0	36.2	33.3	35.2

Sources: US Census, 2000, 2010; BAE, 2013.

**Table B-6: Educational Attainment** 

Educational Attainment (#) (a)	North Coast/ Mountains	Urban Core	Summit	South County
Less than 9th Grade	318	3,024	618	12,352
9th to 12th Grade, No Diploma	707	4,197	519	4,945
High School Graduate (incl. Equivalency)	3,520	12,808	2,161	8,121
Some College, No Degree	6,322	20,203	3,642	6,756
Associate Degree	1,989	7,754	1,534	1,916
Bachelor's Degree	7,046	25,069	4,088	3,431
Graduate/Professional Degree	3,528	16,242	2,544	1,678
Total	23,430	89,297	15,106	39,199
Population 25+ with Bachelor's				
Degree or Higher	10,574	41,311	6,632	5,109
Less than 9th Grade	1.4%	3.4%	4.1%	31.5%
9th to 12th Grade, No Diploma	3.0%	4.7%	3.4%	12.6%
High School Graduate (incl. Equivalency)	15.0%	14.3%	14.3%	20.7%
Some College, No Degree	27.0%	22.6%	24.1%	17.2%
Associate Degree	8.5%	8.7%	10.2%	4.9%
Bachelor's Degree	30.1%	28.1%	27.1%	8.8%
Graduate/Professional Degree	15.1%	18.2%	16.8%	4.3%
Total	100.0%	100.0%	100.0%	100.0%
Population 25+ with Bachelor's				
Degree or Higher	45.1%	46.3%	43.9%	13.0%
	Santa Cruz	Monterey	Santa Clara	State of
Educational Attainment (#) (a)	County	County	County	California
Loop than Oth Crade	16 212	40.469	96 630	2.465.002
Less than 9th Grade	16,312	49,468	86,620	2,465,093
9th to 12th Grade, No Diploma	10,368	25,766	72,923	2,099,761
High School Graduate (incl. Equivalency)	26,610	52,426	191,675	5,025,372
Some College, No Degree Associate Degree	36,923 13,193	49,647	206,024 85,587	5,186,847
Bachelor's Degree	39,634	18,573 36,915	302,219	1,825,704 4,583,032
Graduate/Professional Degree	23,992	22,392	235,430	2,612,035
Total	167,032	255,187	1,180,478	23,797,844
	,	,	, ,	, ,
Population 25+ with Bachelor's		F0 00=	F0= 046	7 405 05-
Degree or Higher	63,626	59,307	537,649	7,195,067
Less than 9th Grade	9.8%	19.4%	7.3%	10.4%
9th to 12th Grade, No Diploma	6.2%	10.1%	6.2%	8.8%
High School Graduate (incl. Equivalency)	15.9%	20.5%	16.2%	21.1%
Some College, No Degree	22.1%	19.5%	17.5%	21.8%
Associate Degree	7.9%	7.3%	7.3%	7.7%
Bachelor's Degree	23.7%	14.5%	25.6%	19.3%
Graduate/Professional Degree	14.4%	8.8%	19.9%	11.0%
Total	100.0%	100.0%	100.0%	100.0%
Population 25+ with Bachelor's				
Degree or Higher	38.1%	23.2%	45.5%	30.2%
Note:				

Note:

Sources: ACS, 2007-2011; BAE, 2013.

<sup>(</sup>a) The American Community Survey (ACS) publishes demographic estimates based on statistical sampling conducted continuously between 2007 and 2011.

**Table B-7: Household Income** 

	North Coast/	Urban		South
Income Category (a)	Mountains	Core	Summit	County
Less than \$15,000	7.2%	11.1%	7.0%	13.1%
\$15,000-\$24,999	4.9%	8.5%	6.2%	10.5%
\$25,000-\$34,999	6.7%	7.9%	7.0%	12.0%
\$35,000-\$49,999	9.3%	10.5%	8.4%	15.2%
\$50,000-\$74,999	17.1%	16.4%	14.9%	18.9%
\$75,000-\$99,999	13.9%	13.4%	14.7%	12.4%
\$100,000-\$149,999	19.7%	15.3%	16.7%	12.1%
\$150,000-\$199,999	9.8%	8.2%	12.2%	4.0%
\$200,000 or more	11.5%	8.6%	13.0%	1.7%
Total	100.0%	100.0%	100.0%	100.0%
Median HH Income (b)	\$83,661	\$67,927	\$86,133	\$49,092
Per Capital Income	\$43,626	\$36,028	\$45,100	\$18,040
	Santa Cruz	Monterey	Santa Clara	State of
Income Category (a)	County	County	County	California
Less than \$15,000	10.6%	8.7%	6.9%	10.4%
\$15.000-\$24.999	8.2%	9.5%	6.3%	9.4%
\$25,000-\$34,999	8.5%	9.8%	6.1%	9.1%
\$35,000-\$49,999	11.1%	13.5%	9.0%	12.4%
\$50,000-\$74,999	16.9%	19.6%	14.1%	17.3%
\$75.000-\$99.999	13.4%	13.1%	12.7%	12.6%
\$100,000-\$149,999	15.4%	14.9%	19.1%	15.2%
\$150,000-\$199,999	7.9%	5.5%	11.2%	6.7%
\$200,000 or more	8.0%	5.4%	14.7%	6.9%
Total	100.0%	100.0%	100.0%	100.0%
Median HH Income (b)	\$66,030	\$59,737	\$89,064	\$61,632
Per Capital Income	\$32,975	\$25,508	\$40,698	\$29,634

<sup>(</sup>a) The American Community Survey (ACS) publishes demographic estimates based on statistical sampling conducted continously between 2007 and 2011.

<sup>(</sup>b) All incomes adjusted to 2011 dollars. Sources: ACS, 2007-2011; BAE, 2013.

Table B-8: Academic Performance Index, Santa Cruz County, 2011

School Districts	<b>API 2011</b> (a)	State Rank (b)
North Coast		
Bonny Doon Union Elementary	907	Α
Pacific Elementary	887	Α
San Lorenzo Valley Unified	827	Α
Urban Core		
Happy Valley Elementary	925	Α
Live Oak Elementary	757	В
Santa Cruz City Elementary (c)	832	Α
Santa Cruz City High	776	В
Soquel Union Elementary	833	Α
Scotts Valley Unified	880	Α
Summit		
Mountain Elementary	910	Α
South County		
Pajaro Valley Unified (d)	718	В
California Average	778	

- (a) The Academic Performance Index (API) is a score between 200 and 1000 determined by STAR test results for all students in a school district. A score of 800 is considred a minimum goal for all schools.
- (b) A state rank of "A" means that the school district, on average, scored an API that was at or above 800. A state rank of "B" means that the school district scored an API below 800.
- (c) The Santa Cruz City Elementary School District encompasses portions of the North Coast and Urban Core subregions.
- (d) The Pajaro Valley Unified School District encompasses all of South County, and portions of the Summit and Urban Core subregions.

**Table B-9: Poverty Status** 

Area	Population with Income Below Poverty Level (b)	Percent of Population with Income Below Poverty Level (b)	Percent of Families with Children with Income Below Poverty Level (b)
North Coast/Mountains	1,950	6.1%	2.3%
Urban Core	17,762	13.6%	3.5%
Summit	1,496	7.0%	4.0%
South County	13,174	19.4%	15.5%
Santa Cruz County	34,382	13.7%	6.5%
Santa Clara County	160,396	9.2%	4.7%
Monterey County	59,315	15.1%	9.7%
California	5,211,481	14.4%	8.6%

<sup>(</sup>a) The American Community Survey (ACS) publishes demographic estimates based on statistical sampling conducted between 2007 and 2011.
(b) Data are for population for whom poverty status is determined, not total population.

Sources: American Community Survey, 2007-2011, Table B17001 and B17010; BAE, 2013.

Table B-10: Annual Labor Force & Unemployment Rate, 2000-2012

Santa Cru			Unemployment	Monterey Co	-uy		Unemployment
Year	Labor Force	Employment	Rate	Year	Labor Force	Employment	Rate
2000	148,400	140.800	5.1%	2000	203,200	188,200	7.4%
2001	150,300	141.700	5.7%	2001	204.800	188.900	7.8%
2002	148,300	137,300	7.4%	2002	208,900	190,200	8.9%
2003	145,200	134,000	7.8%	2003	210,300	191,400	9.0%
2004	144,000	133,900	7.0%	2004	208,100	190,800	8.3%
2005	143,300	134,200	6.3%	2005	207,000	191,800	7.3%
2006	143,400	135,300	5.6%	2006	203,600	189,500	6.9%
2007	144,900	136,400	5.9%	2007	205,800	191,100	7.1%
2008	146,300	135,600	7.3%	2008	212,400	194,500	8.4%
2009	147,700	131,000	11.3%	2009	215,400	190,100	11.7%
2010	149,900	131,000	12.6%	2010	220,900	193,000	12.7%
2011	150,700	132,500	12.1%	2011	222,900	195,200	12.4%
2012	151,100	134,300	11.1%	2012	226,500	200,800	11.4%
anta Claı	ra County			California			
	•		Unemployment				Unemployment
Year	Labor Force	<b>Employment</b>	Rate	Year	Labor Force	Employment	Rate
2000	940,700	911,600	3.1%	2000	16,857,600	16,024,300	4.9%
2001	939,500	891,800	5.1%	2001	17,152,100	16,220,000	5.4%
2002	891,600	816,900	8.4%	2002	17,343,600	16,180,800	6.7%
2003	850,100	779,200	8.3%	2003	17,390,700	16,200,100	6.8%
2004	824,900	771,700	6.4%	2004	17,444,400	16,354,800	6.2%
2005	817,000	773,200	5.3%	2005	17,544,800	16,592,200	5.4%
2006	823,600	786,700	4.5%	2006	17,686,700	16,821,300	4.9%
2007	844,700	805,100	4.7%	2007	17,921,000	16,960,700	5.4%
2008	870,300	818,300	6.0%	2008	18,203,100	16,890,000	7.2%
2009	875,200	780,500	10.8%	2009	18,208,300	16,144,500	11.3%

11.0%

9.7%

8.4%

2010

2011

2012

18,316,400

18,384,900

18,494,900

16,051,500

16,226,600

16,560,300

12.4%

11.7%

10.5%

Note: Data not seasonally adjusted. Sources: CA EDD; BAE, 2013.

880,800

896,200

911,000

784,100

809,300

834,400

2010

2011

2012

# APPENDIX C: REAL ESTATE MARKET DATA

Table C-1: Office Market Overview, Santa Cruz County, 2007-2012

					Santa Cruz
	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County
Summary, 4Q 2012					
Inventory	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039
Occupied Stock	1,810,213	1,552,866	1,118,152	1,820,390	6,301,621
Vacant Stock	363,658	754,503	73,005	87,252	1,278,418
Vacancy Rate	16.7%	32.7%	6.1%	4.6%	16.9%
Inventory (% County)	28.7%	30.4%	15.7%	25.2%	100.0%
Asking Rents, 2011-2012 (b)					
Average Asking Rent (psf), 2011	\$1.87	\$1.74	\$2.00	\$1.67	\$1.80
Average Asking Rent (psf), 2012	\$1.96	\$1.62	\$2.03	\$1.65	\$1.74
% Change 2011-2012	5.1%	-6.9%	1.7%	-1.4%	-3.3%
Net Absoprtion, 2011-2012					
Net Absorption 2011	(15,695)	(89,456)	6,472	(361)	(99,040)
Net Absorption, 2012	(26,932)	(272,966)	(9,990)	(485)	(310,373)
New Activity (c)					
New Construction, 2011	-	-	-	-	-
New Construction, 2012	-	-	-	_	_

- (a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.
- (b) Average asking rents reflect full service leases.
- (c) New office construction activity based on properties tracked by Cassidy Turley.

Sources: Cassidy Turley; BAE, 2013.

Office Inventory (sf), 2007-2012

					Santa Cruz	
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County	
2007	2,111,690	2,307,369	1,191,157	1,742,642	7,352,858	
2008	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039	
2009	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039	
2010	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039	
2011	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039	
2012	2,173,871	2,307,369	1,191,157	1,907,642	7,580,039	
% Change 2007-2012	2.9%	0.0%	0.0%	9.5%	3.1%	

# Office Completions (sf), 2007-2012

Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
2007	-	-	-	-	-
2008	62,181	-	-	165,000	227,181
2009	-	-	-	-	-
2010	-	-	-	-	-
2011	-	-	-	-	-
2012	-	-	-	-	-
Total completions 2007-2012 (sf)	62,181	-	-	165,000	227,181

# Note

(a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-1: Office Market Overview, Santa Cruz County, 2007-2012 (continued)

# Office Vacant Stock (sf), Q4 2007- Q4 2012

Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
2007	291,472	400,824	38,333	67,355	797,984
2008	314,033	375,390	48,509	101,262	839,194
2009	322,413	387,794	86,123	136,885	933,215
2010	321,031	392,081	69,487	86,406	869,005
2011	336,726	481,537	63,015	86,767	968,045
2012	363,658	754,503	73,005	87,252	1,278,418
2011 Vacancy Rate	15.5%	20.9%	5.3%	4.5%	12.8%
2012 Vacancy Rate	16.7%	32.7%	6.1%	4.6%	16.9%

# Office Net Absorption (sf), 2007-2012

					Santa Cruz
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County
2007	(79,466)	(67,512)	655	1,983	(144,340)
2008	39,620	25,434	(10,176)	131,093	185,971
2009	(8,380)	(12,404)	(37,614)	(35,623)	(94,021)
2010	1,382	(4,287)	16,636	50,479	64,210
2011	(15,695)	(89,456)	6,472	(361)	(99,040)
2012	(26,932)	(272,966)	(9,990)	(485)	(310,373)
Total net absorption					
2007-2012 (sf)	(89,471)	(421,191)	(34,017)	147,086	(397,593)

Note:

(a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Sources: Cassidy Turley; BAE, 2013.

# Office Average Asking Rent (Per Square Foot), 2007-2012 (a)

Year	Santa Cruz City	Scotts Valley	Mid County (b)	Watsonville	Santa Cruz County
2007	\$1.74	\$1.97	\$2.22	\$1.94	\$1.91
2008	\$1.82	\$1.97	\$2.33	\$1.98	\$1.94
2009	\$1.92	\$1.83	\$2.16	\$1.81	\$1.88
2010	\$1.86	\$1.78	\$2.10	\$1.75	\$1.83
2011	\$1.87	\$1.74	\$2.00	\$1.67	\$1.80
2012	\$1.96	\$1.62	\$2.03	\$1.65	\$1.74
% Change 2007-2012	12.9%	-17.9%	-8.3%	-15.1%	-8.9%

1.7%

(a) Average asking rents reflect full service leases.

(b) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-1: Office Market Overview, Santa Cruz County, 2007-2012 (continued)

# Office Vacancy Rate, Q4 2007 - Q4 2012

					Santa Cruz
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County
2007	13.8%	17.4%	3.2%	3.9%	10.9%
2008	14.4%	16.3%	4.1%	5.3%	11.1%
2009	14.8%	16.8%	7.2%	7.2%	12.3%
2010	14.8%	17.0%	5.8%	4.5%	11.5%
2011	15.5%	20.9%	5.3%	4.5%	12.8%
2012	16.7%	32.7%	6.1%	4.6%	16.9%

### Note

(a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Sources: Cassidy Turley; BAE, 2013.

# Office Availabilities by Size and Number of Listings, Q4 2012

Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
0 to 4,999 square feet	36	24	46	16	122
5,000 to 9,999 square feet	13	9	0	6	28
10,0000 to 19,999 square feet	4	6	0	1	11
20,000 square feet or more	4	8	0	0	12

### Note

(a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-2: Industrial Market Overview, Santa Cruz County, 2007-2012

Industrial Market Overview					
	Santa Caus City	Cootto Valley	Mid County (a)	Mataanvilla	Santa Cruz
Summary, 4Q 2012	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County
	2 005 525	982,085	1 400 601	E 606 202	11 107 604
Inventory	3,095,535	,	1,423,691	5,686,293	11,187,604
Occupied Stock	2,775,332	940,153	1,373,218	5,563,071	10,651,774
Vacant Stock	320,203	41,932	50,473	123,222	535,830
Vacancy Rate	10.3%	4.3%	3.5%	2.2%	4.8%
Inventory (% County)	27.7%	8.8%	12.7%	50.8%	100.0%
Asking Rents, 2011-2012 (b)					
Avg Asking Rent, NNN (psf), 2011	\$0.86	\$0.75	\$0.98	\$0.53	\$0.74
Avg Asking Rent, NNN (psf), 2012	\$0.83	\$0.75	\$0.94	\$0.63	\$0.82
% Change 2011-2012	-3.4%	0.1%	-3.5%	19.6%	11.2%
Net Absoprtion, 2011-2012					
Net Absorption 2011	(122,681)	24,100	(18,401)	54,769	(62,213)
Net Absorption, 2012	16,413	16,850	6,767	(17,080)	22,950
New Activity (c)					
New Construction, 2011	_	_	-	_	_
New Construction, 2012	-	-	-	-	-

- (a) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.
- (b) Average asking rents reflect NNN leases.
- (c) Reflects new industrial construction based on properties tracked by Cassidy Turley.

Sources: Cassidy Turley; BAE, 2013.
Industrial Inventory (sf), 2007-2012

					Santa Cruz
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	County
2007	3,095,535	963,635	1,413,971	5,758,293	11,231,434
2008	3,095,535	963,635	1,413,971	5,758,293	11,231,434
2009	3,095,535	963,635	1,423,691	5,758,293	11,241,154
2010	3,095,535	982,085	1,423,691	5,758,293	11,259,604
2011	3,095,535	982,085	1,423,691	5,758,293	11,259,604
2012	3,095,535	982,085	1,423,691	5,686,293	11,187,604
% Change 2007-2012	0.0%	1.9%	0.7%	-1.3%	-0.4%

Industrial Completions (sf), 2007-2012							
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County		
2007	-	-	-	-	-		
2008	-	-	-	-	-		
2009	-	-	9,720	-	9,720		
2010	-	18,450	-	-	18,450		
2011	-	-	-	-	-		
2012	-	-	-	-	-		
Total completions 2007-2012 (sf) (b)	-	18,450	9,720	-	28,170		

# Notes:

- (a) Reflects new industrial construction based on properties tracked by Cassidy Turley.
- (b) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-2: Industrial Market Overview, Santa Cruz County, 2007-2012 (continued)

10.3%

Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
2007	356,000	19,520	45,133	120,596	541,249
2008	256,113	41,162	49,364	83,931	430,570
2009	258,500	69,482	73,065	185,390	586,437
2010	237,243	45,800	55,589	267,443	606,075
2011	336,616	58,782	57,240	178,142	630,780
2012	320,203	41,932	50,473	123,222	535,830
2011 Vacancy Rate	10.9%	6.0%	4.0%	3.1%	5.6%

4.3%

3.5%

2.2%

4.8%

Note:

2012 Vacancy Rate

(a) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

Sources: Cassidy Turley; BAE, 2013.

Industrial Net Absorption (sf),	2007-2012				
Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
2007	(3,212)	888	2,812	(21,851)	(21,363)
2008	99,887	(21,642)	(4,231)	36,665	110,679
2009	(2,387)	(28,320)	(13,981)	(101,459)	(146,147)
2010	15,540	43,132	12,676	(63,230)	8,118
2011	(122,681)	24,100	(18,401)	54,769	(62,213)
2012	16,413	16,850	6,767	(17,080)	22,950
Total net absorption					
2007-2012 (sf)	3,560	35,008	(14,358)	(112,186)	(87,976)

Note:

(a) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

Sources: Cassidy Turley; BAE, 2013.

Year	Santa Cruz City	Scotts Valley	Mid County (b)	Watsonville	Santa Cruz County
2007	\$0.76	\$0.85	\$0.86	\$0.56	\$0.74
2008	\$0.76	\$0.96	\$1.16	\$0.74	\$0.82
2009	\$0.81	\$0.92	\$0.85	\$0.57	\$0.75
2010	\$0.80	\$0.85	\$1.00	\$0.55	\$0.72
2011	\$0.86	\$0.75	\$0.98	\$0.53	\$0.74
2012	\$0.83	\$0.75	\$0.94	\$0.63	\$0.77
% Change 2007-2012	8.6%	-12.6%	9.7%	12.6%	4.4%

Notes:

(a) Average asking rents reflect NNN leases.

(b) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-2: Industrial Market Overview, Santa Cruz County, 2007-2012 (continued)

Year	Santa Cruz City	Scotts Valley	Mid County (a)	Watsonville	Santa Cruz County
2007	11.5%	2.0%	3.2%	2.1%	4.8%
2008	8.3%	4.3%	3.5%	1.5%	3.8%
2009	8.4%	7.2%	5.1%	3.2%	5.2%
2010	7.7%	4.7%	3.9%	4.6%	5.4%
2011	10.9%	6.0%	4.0%	3.1%	5.6%
2012	10.3%	4.3%	3.5%	2.2%	4.8%

### Note

(a) The Mid-County industrial submarket includes Capitola, Aptos, Live Oak, and Soquel.

Sources: Cassidy Turley; BAE, 2013.

### Industrial Availabilities by Size and Number of Listings, Q4 2012 Santa Cruz **Year** 10,000 to 24,999 square feet Watsonville Santa Cruz City Scotts Valley Mid County (a) County 6 3 11 25,000 to 49,999 square feet 0 0 2 1 1 50,0000 to 99,999 square feet 0 0 0 0 0 0 100,000 square feet or more 1 0 0 1

### Note

(a) The Mid-County office submarket includes Capitola, Aptos, Live Oak, and Soquel.

Table C-3: Retail Market Overview, Santa Cruz County, 2007-2012

	North County (a)	Central County (a)	South County (a)	Santa Cruz
Summary, 4Q 2012	County (a)	County (a)	County (a)	County
Inventory	933,881	2,383,927	1,177,257	4,495,065
Occupied Stock	889,434	2,313,468	1,114,844	4,317,746
Vacant Stock	44,447	70,459	62,413	177,319
Vacancy Rate	4.8%	3.0%	5.3%	3.9%
Inventory (% County)	20.8%	53.0%	26.2%	100.0%
Asking Rents, 2011-2012 (b)				
Avg Asking Rent, NNN (psf), 2011	\$19.89	\$23.07	\$19.97	\$21.34
Avg Asking Rent, NNN (psf), 2012	\$22.53	\$22.77	\$17.23	\$20.13
% Change 2011-2012	13.3%	-1.3%	-13.7%	-5.7%
Net Absoprtion, 2011-2012				
Net Absorption 2011	(2,577)	149,311	(6,768)	139,966
Net Absorption, 2012	5,583	15,681	(6,632)	14,632
New Activity (c)				
New Construction, 2011	-	-	=	-
New Construction, 2012	-	-	-	-

Sources: Cassidy Turley; Terranomics; BAE, 2013.

Retail Inventory (sf), 2011-201	2			
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County
2007	933,881	2,323,415	1,177,257	4,434,553
2008	933,881	2,323,415	1,177,257	4,434,553
2009	933,881	2,323,415	1,177,257	4,434,553
2010	933,881	2,394,829	1,177,257	4,505,987
2011	933,881	2,394,829	1,177,257	4,505,987
2012	933,881	2,383,927	1,177,257	4,495,065
% Change 2007-2012	0.0%	2.6%	0.0%	1.4%

Retail Completions (sf), 2011-2012				
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County
2007	-	-		-
2008	-	-	-	-
2009	-	71,414	-	71,414
2010	-	-	-	-
2011	-	-	-	-
2012	-	-	-	-
Total completions 2007-2012 (sf)	-	71,414	-	71,414

# Notes:

Sources: Cassidy Turley; Terranomics; BAE, 2013.

<sup>(</sup>a) The North County industrial market consists of Scotts Valley and northern parts of Santa Cruz County Central County includes Santa Cruz City, Capitola, Aptos, Live Oak, and Soquel. South County consists Watsonville and surrounding areas.

<sup>(</sup>b) Average asking rents reflect NNN leases.

<sup>(</sup>c) Reflects new industrial construction based on properties tracked by Cassidy Turley.

<sup>(</sup>a) The North County industrial market consists of Scotts Valley and northern parts of Santa Cruz County Central County includes Santa Cruz City, Capitola, Aptos, Live Oak, and Soquel. South County consists a Watsonville and surrounding areas.

Table C-3: Retail Market Overview, Santa Cruz County, 2007-2012 (continued)

Retail Vacant Stock (sf), 2011	-2012			
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County
2007	26,959	39,170	30,516	96,645
2008	21,555	42,974	38,549	103,078
2009	46,307	182,680	38,494	267,481
2010	47,453	235,451	49,013	331,917
2011	50,030	86,140	55,781	191,951
2012	44,447	70,459	62,413	177,319
2011 Vacancy Rate	5.4%	3.6%	4.7%	4.3%
2012 Vacancy Rate	4.8%	3.0%	5.3%	3.9%

Retail Net Absorption (sf), 20	11-2012			
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County
2007	18,274	(1,132)	4	17,146
2008	7,404	(3,804)	(8,033)	(4,433)
2009	(24,752)	(139,706)	55	(164,403)
2010	(1,146)	18,643	(10,519)	6,978
2011	(2,577)	149,311	(6,768)	139,966
2012	5,583	15,681	(6,632)	14,632
Total net absorption 2007-2012 (sf)	2,786	38,993	(31,893)	9,886

Retail Average Asking Rent (Per Square Foot), 2011-2012 (b)						
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County		
2007	\$23.62	\$21.34	\$21.47	\$22.02		
2008	\$25.26	\$26.88	\$21.43	\$24.50		
2009	\$20.57	\$16.56	\$21.33	\$17.94		
2010	\$20.59	\$23.56	\$18.20	\$22.34		
2011	\$19.89	\$23.07	\$19.97	\$21.34		
2012	\$22.53	\$22.77	\$17.23	\$20.13		
% Change, 2011-2012	13.3%	-1.3%	-13.7%	-5.7%		

Sources: Cassidy Turley; Terranomics; BAE, 2013.

<sup>(</sup>a) The North County industrial market consists of Scotts Valley and northern parts of Santa Cruz County Central County includes Santa Cruz City, Capitola, Aptos, Live Oak, and Soquel. South County consists (Watsonville and surrounding areas.

<sup>(</sup>b) Average asking rents reflect NNN leases.

Table C-3: Retail Market Overview, Santa Cruz County, 2007-2012 (continued)

Retail Vacancy Rate, 201	1-2011			
Year	North County (a)	Central County (a)	South County (a)	Santa Cruz County
2007	2.9%	1.7%	2.6%	2.2%
2008	2.3%	1.8%	3.3%	2.3%
2009	5.0%	7.9%	3.3%	6.0%
2010	5.1%	9.8%	4.2%	7.4%
2011	5.4%	3.6%	4.7%	4.3%
2012	4.8%	3.0%	5.3%	3.9%

# Retail Product Types, Santa Cruz County, 2012

Year	Total	Vacancy Q4 2012	Net Absorp-	Avg. Asking Rent, 2012
Teal	Inventory	Q4 2012	tion, 2012	Rent, 2012
Neighborhood/Community Center (b)	2,589,164	5.0%	(6,572)	\$20.13
Strip Center (c)	866,497	3.3%	5,805	\$19.74
Power & Regional Center (d)	1,039,404	2.0%	15,399	\$22.96
Total	4,495,065	3.9%	14,632	\$20.13

# Note:

Sources: Cassidy Turley; Terranomics; BAE, 2013.

<sup>(</sup>a) The North County industrial market consists of Scotts Valley and northern parts of Santa Cruz County Central County includes Santa Cruz City, Capitola, Aptos, Live Oak, and Soquel. South County consists c Watsonville and surrounding areas.

<sup>(</sup>b) Neighborhood and community retail centers have fewer than 30 stores and are anchored by a drug store, supermarket, or discount department store, arranged in a single strip on one level.

<sup>(</sup>c) Strip centers are open-air neighborhood shopping centers less than 10,000 square feet.

<sup>(</sup>d) Power centers and regional malls are dominated by several large anchors, with 30 to 100 stores, with 350,000 to 800,000 square feet of retail space.